



State of Arizona
Department of Education

June 29, 2012

Dear Colleagues,

Thank you for taking the time from your busy schedules to respond to the Research and Evaluation annual survey. In appreciation, we wanted to provide you a summary of the results and our next steps. The survey was sent out to 5078 contacts, with a 3.5% response rate. After careful review and discussion of your feedback, we've defined strategies to improve areas specifically noted in rating scores and comments.

These include: improving customer satisfaction on timeliness of communication and information delivery; increasing our staff content knowledge and accuracy rating; and increasing our technical assistance to you. In an effort to reach out to you more often and share information on the research we conduct, R&E will be publishing a quarterly newsletter that will contain various research and upcoming accountability deadlines.

Here's how you rated our services:



Thank you again for your cooperation, support, and commitment to Arizona's students. We look forward to serving you in the future.

Sincerely,
Research and Evaluation

