



MEETING MINUTES

Meeting details:

- 31 participants
- Meeting start time: 1:04pm MST
- Meeting end time: 2:47pm MST

Agenda & Minutes:

Introductions, review of purpose and goals

- Townhall purpose: gather, learn, share
- Input collected from AZ schools on options, resources

Updates from Office of Digital Teaching & Learning

- Strategy includes data collection through assessment, communities, school visits, proofs of concept,

Device as a Service & Emergency Connectivity Funds

- Presentation from Karina Jones, Director of IT Communication & Strategy, ADE
- Conversation prompt - could this work at your LEA?
 - What does the lifecycle look like timewise and will there be funding on an annual basis? Specifics are needed. It is a 5 year tech cycle for our school, others are on different cycles...
 - Windows devices are desired. Some communities are against chromebook. Some communities are against big brothers google.
 - Buying power sounds great as long as it remains. Can we get it cheaper, always? If I can get cheaper other places I will not use this service. I would rather do more work to get a cheaper price rather than pay more and have the convenience of this program.
 - Prices quoted last town hall were way higher than what we could find. I couldn't tell the district to pay more. Could the white glove be set up specific to our district based on our needs and distance etc?
 - We understand that white glove at some places, especially schools with more devices will want it but will we want it, smaller schools? Some smaller schools do not need it. This service needs to have an option to opt out of white gloves if it means a cheaper or more personalized service.
 - Lenovo is our device and platform. We don't want an old device that will expire super fast. Will would want to make sure the devices last the whole time.
 - In smaller districts we have people that will do the maintenance. So we don't need the white glove, we mostly need the low prices and durability.
- Conversation prompt: What are the pros and cons?
 - If we can leverage better pricing that's great. We are strictly lenovo devices, it's all standardized. When u wear many hats it's easier to have less platforms. Cons could be if your service is brand specific.
 - Models available and how durable are they? Are they really for students? We want devices that will hold up longer. Back and forth daily wear and tear can be tough on devices.

- What about cases? Their school conducted a test of cases. The cases made laptops heavier and the hinges would break. In middle school they used them as frisbees. They went through a lot of screens. The kids treated them worse when they had the case. We discontinued purchasing cases because breakage was significant. It cost us more in repairs and total costs.
- Most of us would be open to this if the price was just as good everywhere else. But that only works if your service is fitting our district and community's needs. We already know what we want, we just need to make sure we have these options.

Cybersecurity practices

- Presentation from the Trust about services, changes in the upcoming year.
- Conversation topics from this presentation:
 - Phishing Campaigns - services, questions about using it.
 - Are other services more fitting?
 - Is there something that could be provided from the state level that is more comprehensive?
 - Several schools are members of the Trust and use the services, but would like to find a product that is more robust that allows for more control of each LEA.
 - Discussion of AZ Department of Homeland Security grant opportunity coming in July.
- Presentation from Christine Dickinson, Technology Director, Maricopa Unified School District re: 2018 DDoS attack
- Conversation from this presentation:
 - Need for open communication between departments
 - Standardized yet agila practices, operating procedures
 - What are other schools to keep end users safe and connectivity stable?
 - There is shame around this, but it is important to share and debrief these incidents.
 - Is there info from AZ or a larger scale that helps get insight as to how to handle and probability.
 - Be on lookout and be prepared for incidents around major events, like Superbowl Feb 2023
 - Not a matter of IF, but WHEN

Consortium of School Networking

- Presentation from Michelle Watt, Chief Systems Officer at Scottsdale Unified School District
 - Trusted Learning Environment (TLE)
 - Certified Educational Technology Leader (CETL)
 - Peer Review
 - Driving K-12 Innovation
 - Early Career K-12 CTO Academy
 - Cybersecurity resources
- Conversation about CoSN:
 - Cost - depends on size of school/district
 - A membership is for entire organization, so if one joins, all can join

Announcements & Closure

- Next meeting June 13, 2022, 1-3pm. Register on the website to attend.
- Thank you for attending and participating!