



# Introduction to CNP MyFoods: Questions & Answers

Answers to the questions asked in HNS' **Introduction to CNP MyFoods webinar**.

*Please note, operators are responsible for remaining up-to-date on program guidance/regulations. The following answers reflect the information available at the time of the live webinar and may be subject to change.*

## QUESTIONS & ANSWERS

**Q: Where do we find the new CNP MyFoods system?**

A: The new CNP MyFoods system is deployed and can be accessed via ADEConnect. Operators will be notified by ADE HNS via HNS Communications with system updates.

**Q: When does CNP MyFoods go live?**

A: The new CNP MyFoods system is deployed and can be accessed via ADEConnect.

**Q: The CNPMyFoods link in ADE Connect is not working. It says resource cannot be found.**

A: If you are experiencing issues accessing CNP MyFoods within ADEConnect, please reach out by emailing [USDAFoods@azed.gov](mailto:USDAFoods@azed.gov).

**Q: How do we access the Primero edge system? CNP MyFoods (UAT) from my ADE connect gives an error message.**

A: Please review the details in memorandum [HNS 01-2026](#) to access the correct system. The current system in use is CNP MyFoods. During the webinar, several attendees reported their Entity Administrator assigned **CNP MyFoods (UAT)**. Please review HNS 01-2026 memo for the correct application, **CNP MyFoods**. Please double-check the application added to your ADEConnect account and review the user role you have been assigned. ADE recommends working with your entity administrator to resolve this issue. If you need further assistance, you can contact ADE at [USDAFoods@azed.gov](mailto:USDAFoods@azed.gov) to connect with a Health & Nutrition Services Specialist.

**Q: When do we begin to use this new system?**

A: You will use the CNP MyFoods system for catalog requisitions this year. Beginning next school year, SY 2026-2027, you will fully manage your USDA Foods through CNP MyFoods as this system will replace the current myFOODS system.

**Q: Will FFAVORS go away and we allocate all Department of Defense (DoD) Fresh Fruits and Vegetables in this portal?**

A: FFAVORS will remain the only way to order and manage all DoD Fresh Fruits and Vegetables.

**Q: Can one of these reports be used for the Annual Financial Report (AFR)?**

A: HNS will be able to offer support once the end-of-year is approaching for SY 2026-2027.

## QUESTIONS & ANSWERS

**Q: Is CNP MyFoods completely replacing the myFOODS application or is it just going to be used for the initial order we place in March/April during catalog requisitions?**

A: CNP MyFoods will replace myFOODS. The catalog requisitions you place for SY 2026-2027 in February and March will be completed in this new CNP MyFoods, allowing CNP MyFoods to be ready to use in SY 2026-2027.

**Q: When we place our normal orders for brown box/surplus during the next school year, they will be placed using this new system?**

A: Yes - ADE will open the catalogs for you to place your requisitions for Direct Delivery materials and will be used to schedule deliveries in the new CNP MyFoods.

**Q: Will we still be able to access myFOODS for AFR reports in the fall?**

A: Yes, myFOODS reports will still be available for the AFR needs and will remain accessible. Additional details are provided in memorandum [HNS 01-2026](#).

**Q: Why does my organization have no activity in CNP MyFoods? When can we expect to see our information loaded?**

A: The PAL / Entitlement has not been loaded into the system yet. Once USDA issues entitlement to Arizona, HNS will be able to redistribute PAL to SFAs.