



Dispute Resolution Summary FY25 – FY26*

Jeff Studer, Director of Dispute Resolution

SEAP

*Data through 1/16/26



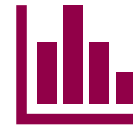
State Complaint Data Overview

State Complaint Overview FY26*



Complaint Totals

160 Received
58 Did not qualify
15 Withdrawn
63 Reports Issued



Complaint Origin

71% District
50% Elementary
21% MS/JH
84% Filed online



Allegations

Top 3:
Service Delivery
Evaluation Req.
Accommodations

§ 300.153 contains the regulations for accepting a state complaint

Top 3 Allegations: FY24 – FY26*

FY 24

Service Delivery

Accommodations

IEP Review

FY 25

Service Delivery

Accommodations

Evaluation Request

FY 26

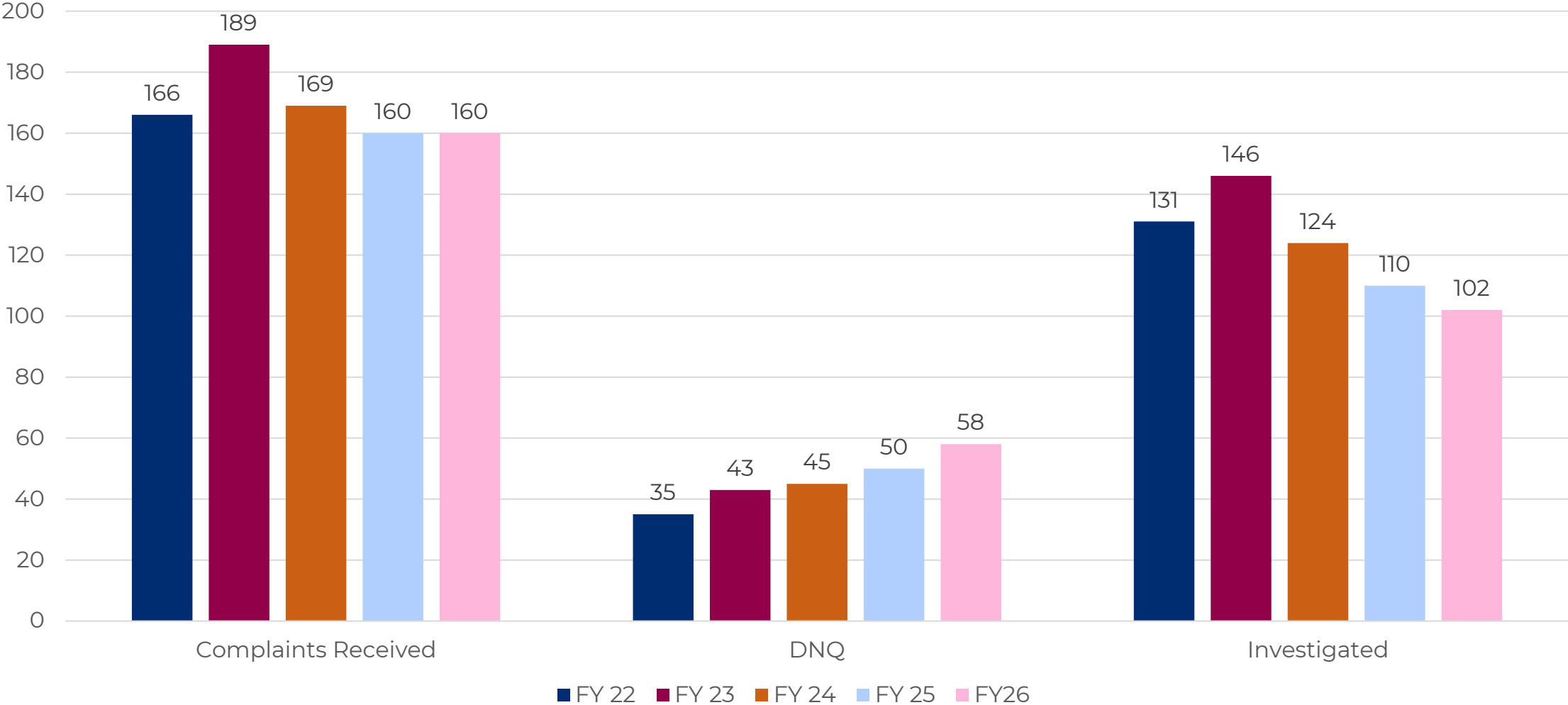
Service Delivery

Evaluation Request

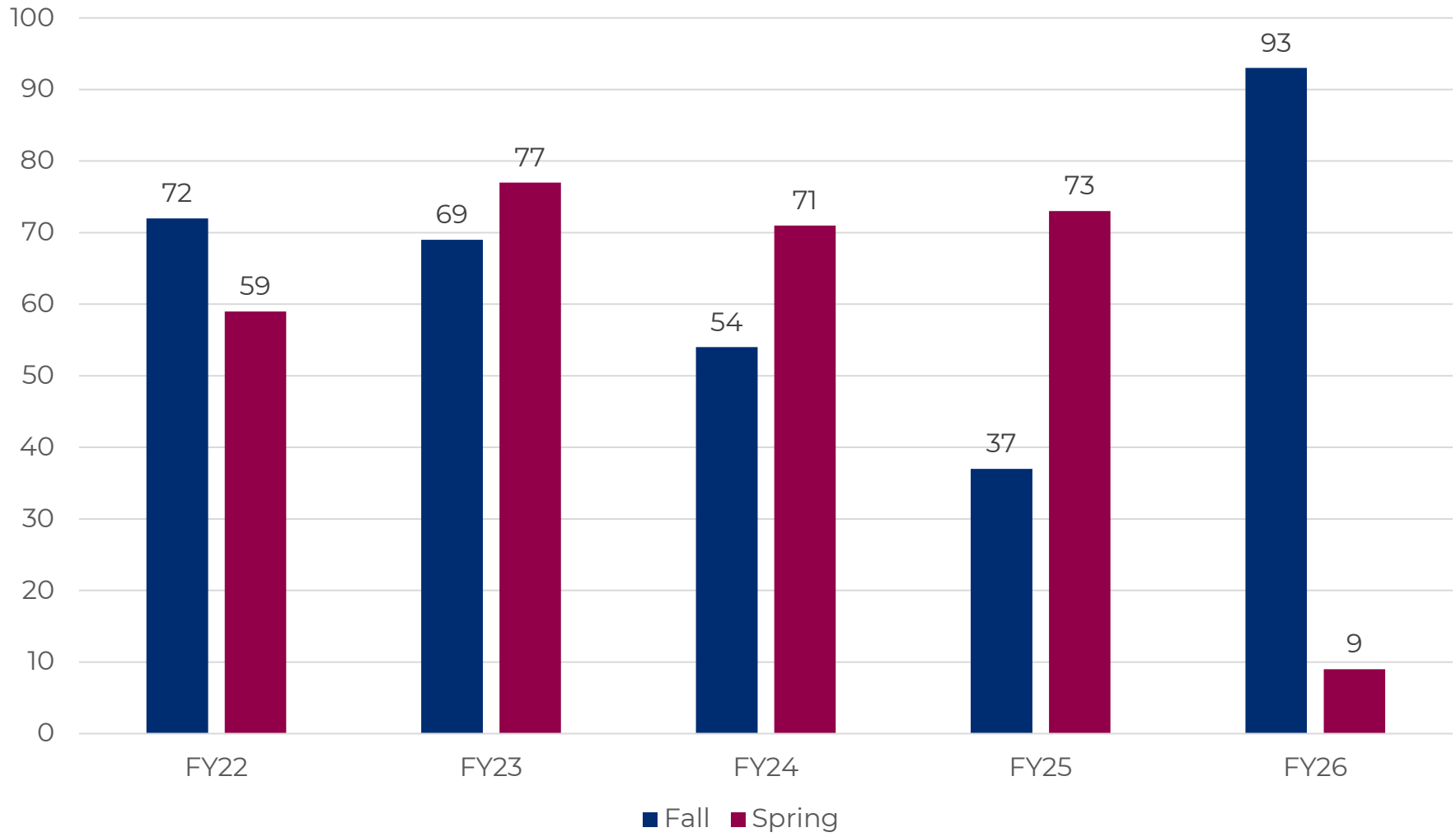
Accommodations

PEAs were found in compliance 59% of the time in FY24
PEAs were found in compliance 48% of the time in FY25
PEAs were found in compliance 68% of the time in FY26*

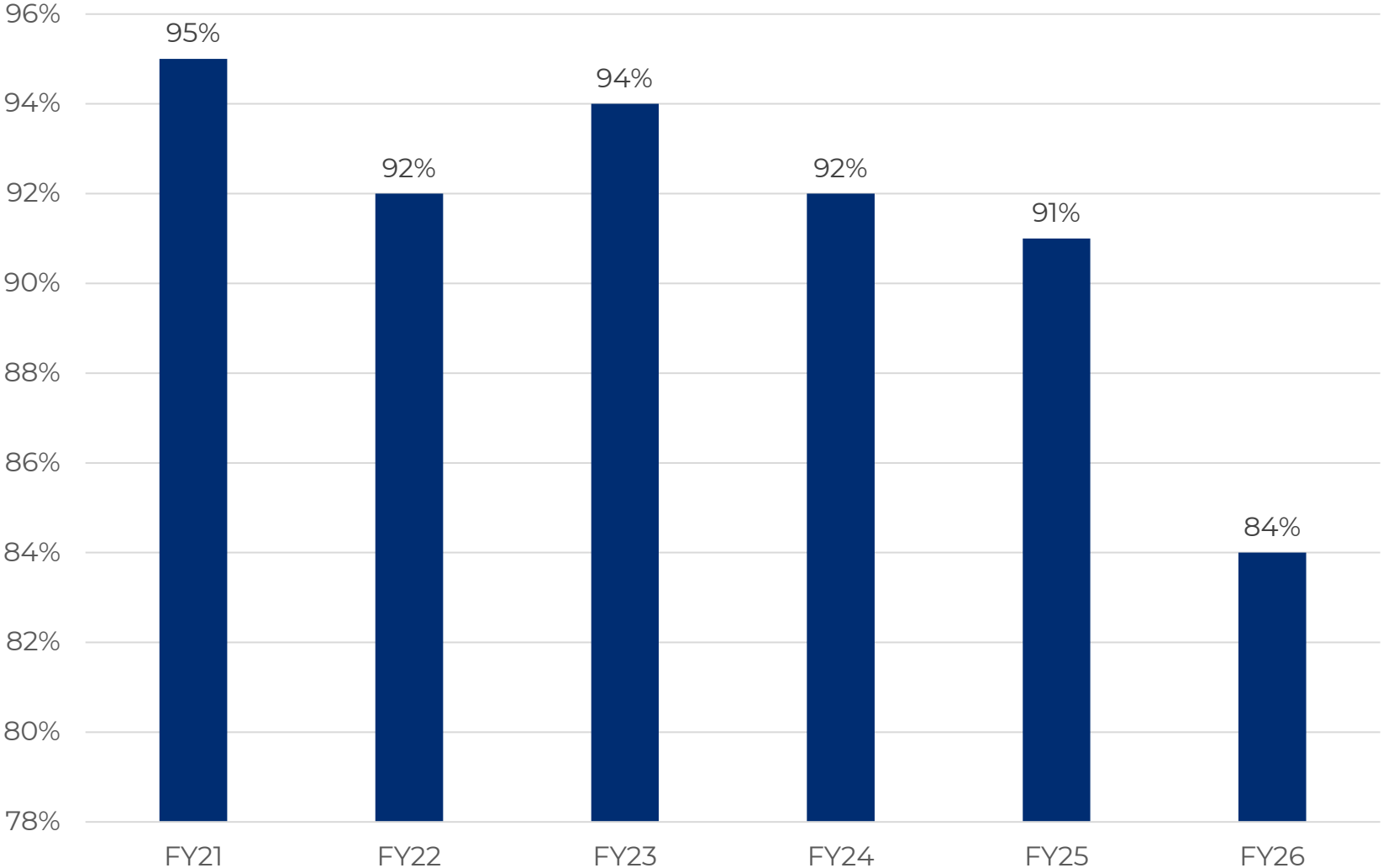
Complaint Comparison FY 2021-2026*



Complaints Investigated by Fiscal Year (Fall/Spring)



Online Complaint Submissions by Fiscal Year



*FY26 increase in complaints filed by email



IDEA Allegations Investigated FY25- FY26*

FY25

242 Allegations Investigated

57% Found in Compliance

Top 3 Issues Investigated

Service Delivery: 15%

Evaluation Request: 10%

Accommodations: 12%

Top 2 Non-Compliance Findings

Service Delivery

Accommodations

FY26

156 Allegations Investigated*

68% Found in Compliance

Top 3 Issues Investigated*

Service Delivery: 15%

Evaluation Request: 12%

Accommodations: 10%

Top 2 Non-Compliance Findings*

Related Services / Transportation

Service Delivery

Other Areas Not Investigated FY25 –FY26*

FY25 130 Allegations Not Investigated

Guidance Provided to Complainant

- 39% Not IDEA
- 18% Local Level Issues
- 11% Hypothetical or Future Violation
- 8% IEP Team Decisions
- 7% Inaccurate Information
- 6% Allegations Older than 1 Year
- 5% Other
- 4% Discrimination

- <1% Restraint and Seclusion
- <1% 504 Plans
- <1% FERPA
- <1% Bullying

FY 26* 141 Allegations Not Investigated

Guidance Provided to Complainant

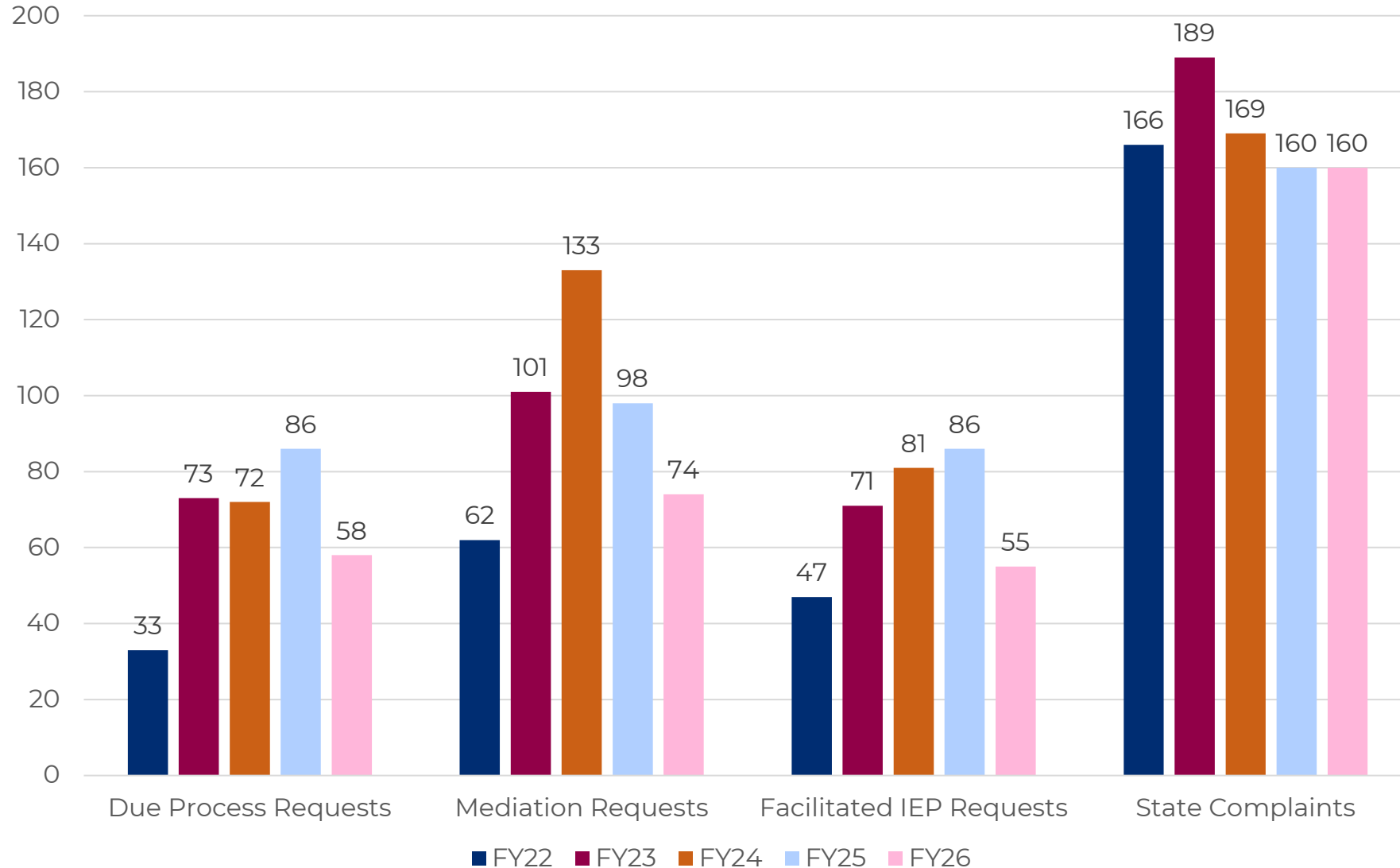
- 42% Not IDEA
- 11% Inaccurate Information
- 11% IEP Team Decisions
- 10% Hypothetical or Future Violation
- 6% Local Level Issues
- 5% Discrimination
- 4% Allegations Older than 1 Year
- 4% Other
- 2% Bullying

- 1% Restraint and Seclusion
- <1% 504 Plans
- <1% FERPA



All Dispute Resolution Options Data Overview

Dispute Resolution Options FY22-FY26*



* 1/16/26



Due Process Hearing Decisions

FY26: Three DP Hearings held and Administrative Law Judge decisions issued.

26-003; decision issued 1.13.26

3 Allegations:

Failure to implement the IEP
Parent Participation
Procedural Req. for Evaluation &
Discipline not followed

PEA prevailed; dismissed with
prejudice

26-015; decision issued 12.9.25

4 Allegations:

Stay Put
Provision of Comparable Svcs
Denial of FAPE/LRE
Refusal to consider IEE

PEA prevailed; dismissed with
prejudice

26-031; decision issued 1.3.26

3 Allegations:

MDR failed to review all data
Incorrect MDR analysis
Student action was a
manifestation of disability

PEA prevailed; dismissed



Due Process Hearing Decisions

FY25: Four DP Hearings held and Administrative Law Judge decisions issued.

25-033; decision issued 2.18.25

1 Allegation:

Uphold the MDR suspension decision, which placed the student in an IAES

PEA prevailed

26-054; decision issued 9.22.25

3 Allegations:

Consider IEE
Inadequate PWN
Denial of FAPE by not adding OHI eligibility or ADHD diagnosis

PEA prevailed; dismissed with prejudice

26-077; decision issued 11.10.25

2 Allegations:

Failure to Implement the IEP
FAPE was not provided in LRE

Parent prevailed; Orders for comp ed, IEE, and staff training



Due Process Hearing Decisions

FY25: Four DP Hearings have been held and Administrative Law Judge decisions issued.

25-073; decision issued 11.26.25

5 Allegations:

Parent Participation

IEPs are reasonably calculated to provide FAPE

LRE should be a private placement

Virtual PT not appropriate; staff not trained

Failed to implement Assistive Tech devices

PEA prevailed; dismissed



Contact Us

Team web page: <https://www.azed.gov/disputeresolution>

Team phone number: (602) 542-3084

Team email: ESSDRInbox@azed.gov