



# Staying on Track: Questions & Answers

Answers to the questions asked in HNS' **September 2025 Staying on Track webinar**.

Please note, operators are responsible for remaining up-to-date on program guidance/regulations. The following answers reflect the information available at the time of the live webinar and may be subject to change.

## SEPTEMBER 2025

### QUESTIONS & ANSWERS

**Q: Who do I contact to receive the Memorandums?**

A: HNS Communications are sent to the individuals in the approved CNPWeb applications for the current school year and to HNS Communications subscribers. To receive HNS Communications, please update your applications in the CNPWeb to include your contact information and/or click the following link to [subscribe](#). HNS publishes all memorandums that apply to Child Nutrition Program Operators to the [HNS/USDA Memos webpage](#).

**Q: My school operates CEP but is listed in white on the Verification Non-Response Rate Report. Is there anything I need to do?**

A: No. SFAs with all sites on an active Provision 2/3 non-base year or Community Eligibility Provision cycle are prohibited from collecting NSLP applications and do not conduct verification activities. Please note, all SFAs are required to submit the Verification Summary Report (VSR), regardless of the operation. So even though verification activities may not be required, the VSR must always be submitted. Stay tuned! HNS will be hosting a webinar providing detailed instructions on submitting the VSR early this winter.