

Department of Economic Security
Family Assistance Administration
P.O. Box 19009
Phoenix, AZ 85005

Case Number: 00000000
Notice Number: X022
Notice Date: May DD, 2025
Program: Nutrition Assistance (NA)

TO THE PARENT/GUARDIAN OF
Child First Last-Name
1234 W Any Street
Phoenix, AZ 85000



Arizona Summer Nutrition (SUN Bucks) Program

Dear Child First Last-Name,

You will receive a one-time payment of \$120 in summer food assistance for each child listed below.

Eligible Children:

Last-Name, First Child

Your SUN Bucks funds will be available for use on May DD, 2025 and expire on September DD, 2025.
You must use the benefits before this date.

HOW TO GET YOUR BENEFITS

Your SUN Bucks benefits for all children listed above will be issued to your existing EBT card.



You do not need to do anything to get these benefits. Once the benefits are on your EBT card, make sure to use the benefits before the expiration date listed above.

If you need a replacement card, stop by any Arizona Department of Economic Security (AZDES) local office to pick up an Arizona EBT card over the counter. Bring a state-issued ID, driver's license, or any

other government-issued identification along with this letter. Replacement Card Fee – 1 free per year, then \$5.00 each

Receiving and using SUN Bucks will not affect your child's or family's immigration status.

WHO TO CONTACT IF YOU HAVE QUESTIONS

Call the SUN Bucks Customer Service Hotline at 1-(833) 648-4406, Monday - Friday, 8:00 a.m. to 5:00 p.m., excluding state holidays. Self-service is available 24/7 via the Interactive Voice Response (IVR) by calling the phone number above. For general information about SUN Bucks you can also visit www.azed.gov/SUNBucks.

If you believe you have been issued benefits in error or you wish to opt-out of the SUN Bucks program, please call 1 (833)-648-4406.

COMMONLY ASKED QUESTIONS:

What is the SUN Bucks program?

SUN Bucks is a new food assistance program to support Arizona families with eligible school-age children during the summer months when school meals are not provided. Eligible children are automatically eligible and enrolled. If you wish to opt-out of the SUN Bucks program, please call 1-(833)-648-4406.

Where can I use SUN Bucks benefits?

Once the funds are available, you can buy eligible food at grocery stores, farmer's markets, and other authorized SNAP retailers. To locate participating retailers, you may visit www.fns.usda.gov/snap/retailer-locator.

If I received benefits from another state or from an Indian Tribal Nation can I still get SUN Bucks?

You cannot receive duplicate benefits. You may only receive SUN Bucks from the State or Indian Tribal Organization (ITO) where your child(ren) attended a National School Lunch Program during the school year 2024-2025

Can I transfer my SUN Bucks benefits to someone else?

No, these benefits are non-transferable.

What other food assistance is available to my child during the summer months?

In addition to SUN Bucks, children aged 18 years and under in your household can also receive free meals during the summer at a summer meal site. You can call 1-866-3-hungry or 1-877-8-hambre or text 914-342-7744 with the keyword "summer meals" to find the location closest to you.

RIGHT TO APPEAL

If you think the SUN Bucks program has made a mistake, you can appeal the decision. To appeal means to tell someone at the SUN Bucks program that you think the action was incorrect and you want a review of the action. You can be represented in the process by someone other than yourself. You can request an appeal in the following ways:

- By phone: 1 (833)-648-4406
- By mail: Arizona Department of Education 1535 W. Jefferson, Bin #7,
- Phoenix, AZ 85007 Attention: HNS SUN Bucks
- On the Internet: Go to azed.gov/SUNBucks and click on appeals.

In accordance with federal civil rights law and U.S. Department of Agriculture (USDA) civil rights regulations and policies, this institution is prohibited from discriminating on the basis of race, color, national origin, sex (including gender identity and sexual orientation), religious creed, disability, age, political beliefs, or reprisal or retaliation for prior civil rights activity. Program information may be made available in languages other than English. Persons with disabilities who require alternative means of communication to obtain program information (e.g., Braille, large print, audiotope, American Sign Language), should contact the agency (state or local) where they applied for benefits. Individuals who are deaf, hard of hearing or have speech disabilities may contact USDA through the Federal Relay Service at (800) 877-8339. To file a program discrimination complaint, a Complainant should complete a Form AD-3027, USDA Program Discrimination Complaint Form which can be obtained online at: www.usda.gov/sites/default/files/documents/ad-3027.pdf, from any USDA office, by calling (833) 620-1071, or by writing a letter addressed to USDA. The letter must contain the complainant's name, address, telephone number, and a written description of the alleged discriminatory action in sufficient detail to inform the Assistant Secretary for Civil Rights (ASCR) about the nature and date of an alleged civil rights violation. The completed AD-3027 form or Letter must be submitted to: mail: Food and Nutrition Service, USDA 1320 Braddock Place, Room 334, Alexandria, VA 22314; or fax: (833) 256-1665 or (202) 690-7442; or email: FNSCIVILRIGHTSCOMPLAINTS@usda.gov. This institution is an equal opportunity provider.

Este aviso se refiere a la informacion importante acerca de sus beneficios, los plazos cortos para pedir una Audiencia y la manera de seguir recibiendo beneficios si usted esta en desacuerdo con nuestra decision. Llame de inmediato al DES al 1 (855) 432-7587 y DES le leeran esta aviso a usted en Espanol.



CASE NAME: First Last-Name

CASE NUMBER: 00000000

DATE OF NOTICE: 5/DD/2025