

Department of Economic Security  
Family Assistance Administration  
P.O. Box 19009  
Phoenix, AZ 85005

**Case Number:** 00000000  
**Notice Number:** X021  
**Notice Date:** May DD, 2025  
**Program:** Nutrition Assistance (NA)

TO THE PARENT/GUARDIAN OF  
Child First Last-Name  
1234 W Any Street  
Phoenix, AZ 85000



## Arizona Summer Nutrition (SUN Bucks) Program

Dear Child First Last-Name,

You will receive a one-time payment of \$120 in summer food assistance for each child listed below.

Eligible Children:

Last-Name, First Child

Your SUN Bucks funds will be available for use on May DD, 2025 and expire on September DD, 2025.  
You must use the benefits before this date.

### **HOW TO GET YOUR BENEFITS**

Look for your new SUN Bucks card in the mail in the next two to three weeks. Instructions for using the card will be included in the envelope with the card.

Your mailed SUN Bucks card will look like this:



**CASE NAME:** First Last-Name

**CASE NUMBER:** 00000000

**DATE OF NOTICE:** 5/DD/2025

If your card does not arrive or you need your card earlier, you can stop by any Arizona Department of Economic Security (AZDES) local office to pick up an Arizona EBT card over the counter. Bring a state-issued ID, driver's license, or any other government-issued identification along with this letter.

The over-the-counter EBT card will look like this:



Set your PIN: To set up your EBT card call 1 (888)-997-9333. You will need the 16-digit card number you received, the date of birth of the person named on the card, and the 8-digit case number at the top of this letter.

These benefits are non-transferable.

Receiving and using SUN Bucks will not affect your child's or family's immigration status.

### **WHO TO CONTACT IF YOU HAVE QUESTIONS**

Call the SUN Bucks Customer Service Hotline at 1 (833) 648-4406, Monday - Friday, 8:00 a.m. to 5:00 p.m., excluding state holidays. Self-service is available 24/7 via the Interactive Voice Response (IVR) by calling the phone number above. For general information about SUN Bucks you can also visit [www.azed.gov/SUNBucks](http://www.azed.gov/SUNBucks).

### **COMMONLY ASKED QUESTIONS:**

#### **What is the SUN Bucks program?**

SUN Bucks is a new food assistance program to support Arizona families with eligible school-age children during the summer months when school meals are not provided. Eligible children are automatically eligible and enrolled.

#### **I recently moved. How do I update my mailing address before my SUN Bucks card arrives at the right place?**

If your address has changed this year, please call 1-(833)-648-4406 to ensure your benefits card is sent to the right address.

#### **I need a replacement EBT card. How do I get one?**

Stop by any Arizona Department of Economic Security (AZDES) local office to pick up an Arizona EBT card over the counter. Have a state issued ID, driver's license, or any other government-issued identification

available along with this letter ready to present to the office for further assistance. Replacement Card Fee – 1 free per year, then \$5.00 each.

**Where can I use SUN Bucks benefits?**

Once the funds are available, you can buy eligible food at grocery stores, farmer's markets, and other authorized SNAP retailers. To locate participating retailers, you may visit [www.fns.usda.gov/snap/retailer-locator](http://www.fns.usda.gov/snap/retailer-locator).

**I received benefits from another state or from an Indian Tribal Nation can I still get SUN Bucks?**

You cannot receive duplicate benefits. You may only receive SUN Bucks from the State or Indian Tribal Organization (ITO) where your child(ren) attended a National School Lunch Program during the school year 2024-2025

**What other food assistance is available to my child during the summer months?**

In addition to SUN Bucks, children aged 18 years and under in your household can also receive free meals during the summer at a summer meal site. You can call 1-866-3-hungry or 1-877-8-hambre or text 914-342-7744 with the keyword "summer meals" to find the location closest to you.

**How do I apply for Nutrition Assistance (NA) Benefits?**

You can apply online at [www.healthearizonaplus.gov](http://www.healthearizonaplus.gov). Visit [www.myfamilybenefits.gov](http://www.myfamilybenefits.gov) or [azdes.gov](http://azdes.gov) to learn more about NA benefits and how to apply.

**RIGHT TO APPEAL**

If you think the SUN Bucks program has made a mistake, you can appeal the decision. To appeal means to tell someone at the SUN Bucks program that you think the action was incorrect and you want a review of the action. You can be represented in the process by someone other than yourself. You can request an appeal in the following ways:

- By phone: 1 (833)-648-4406
- By mail: Arizona Department of Education 1535 W. Jefferson, Bin #7,
- Phoenix, AZ 85007 Attention: HNS SUN Bucks
- On the Internet: Go to [azed.gov/SUNBucks](http://azed.gov/SUNBucks) and click on appeals.

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of communication to obtain program information (e.g., Braille, large print, audiotape, American Sign Language), should contact the agency (state or local) where they applied for benefits. Individuals who are deaf, hard of hearing or have speech disabilities may contact USDA through the Federal Relay Service at (800) 877-8339. To file a program discrimination complaint, a Complainant should complete a Form AD-3027, USDA Program Discrimination Complaint Form which can be obtained online at: [www.usda.gov/sites/default/files/documents/ad-3027.pdf](http://www.usda.gov/sites/default/files/documents/ad-3027.pdf), from any USDA office, by calling (833) 620-1071, or by writing a letter addressed to USDA. The letter must contain the complainant's name, address, telephone number, and a written description of the alleged discriminatory action in sufficient detail to inform the Assistant Secretary for Civil Rights (ASCR) about the nature and date of an alleged civil rights violation. The completed AD-3027 form or Letter must be submitted to: mail: Food and Nutrition Service, USDA 1320 Braddock Place, Room 334, Alexandria, VA 22314; or fax: (833) 256-1665 or (202) 690-7442; or email: [FNCSIVILRIGHTSCOMPLAINTS@usda.gov](mailto:FNCSIVILRIGHTSCOMPLAINTS@usda.gov). This institution is an equal opportunity provider.

Este aviso se refiere a la informacion importante acerca de sus beneficios, los plazos cortos para pedir una Audiencia y la manera de seguir recibiendo beneficios si usted esta en desacuerdo con nuestra decision. Llame de inmediato al DES al 1 (855) 432-7587 y DES le leeran esta aviso a usted en Espanol.

