Instructional Framework

Laboratory Assisting

51.0802.00



This Instructional Framework identifies, explains, and expands the content of the standards/measurement criteria, and, as well, guides the development of multiple-choice items for the Technical Skills Assessment. This document corresponds with the Technical Standards endorsed on July 16, 2023.

Domain 1: Specimen Collection and Processing Procedures Instructional Time: 45 - 50%	
STANDARD 4.0 DEMONSTRATE THE PHLEBOTOMY PROCEDURE	
4.1 Explain the scope of practice and regulations regarding phlebotomy according to CLIA and CAP	 Scope of practice for clinical lab in general Varies by lab/hospital Clarification on components
4.2 Recognize terms, abbreviations, and codes commonly used in laboratory testing	 Terms, abbreviations, and codes commonly used in laboratory testing Definitions Uses Prefixes Word roots Suffixes Abbreviations
4.3 Describe basic functions of the cardiovascular system	 Functions of the cardiovascular system Roles Components Functions Heart Vessels Formed elements
4.4 Distinguish characteristics of arterial, venous, and capillary blood	 Characteristics of arterial, venous, and capillary blood Vessel walls Differences Similarities

	 Direction of blood flow Oxygenation of the blood within
4.5 Demonstrate an understanding of the anatomy and physiology of the hand and arm	 Anatomy and physiology of the hand and arm Bones Arteries Veins Nerves Muscles
4.6 Apply laboratory requisitions/orders specified to the necessary specimen requirements (e.g., chemistries, blood bank, serology, hematology, microbiology, urinalysis, coagulation, tube type, and volume)	 Laboratory requisitions/orders specified to the necessary specimen requirements Chemistries Blood bank Serology Hematology Microbiology Urinalysis Coagulation Tube type Volume
4.7 Follow standard operating procedure	 Standard operating procedure Purpose Importance
4.8 Use the proper method (two proofs of identity) to ensure patient identification [e.g., name, DOB (date of birth), and MRN (medical record number)]	 Proper method (two proofs of identity minimum) to ensure patient identification Name DOB (date of birth) MRN (medical record number) Inpatient vs. outpatient ID band if inpatient (must be on person)
4.9 Provide a comfortable, safe environment (i.e., patient position, draw setup, order of draw, butterfly instead of needle, etc.) explaining procedures to the patient, using a medical interpreter, if needed	 Comfortable, safe patient environment Patient position Draw setup Order of draw

	Butterfly instead of needle, etc.
4.10 Use phlebotomy equipment according to manufacturer guidelines	 Explanation of all venipuncture (VP) equipment needed Role of all venipuncture equipment Technique
4.11 Perform the phlebotomist collection procedures (e.g., venous blood, capillary blood, and blood cultures)	 Phlebotomist collection procedures Venous blood Capillary blood Blood cultures
STANDARD 5.0 DEMONSTRATE SPECIMEN COLLECTION AND PRO	DCESSING PROCEDURES
5.1 Demonstrate the proper method of patient identification (two proofs of identity) to ensure patient identification (e.g., name, DOB, and MRN)	 Patient identification (two proofs of identity minimum) to ensure patient identification Name DOB (date of birth) MRN (medical record number) Inpatient vs. outpatient ID band if inpatient (must be on person)
5.2 Instruct the patient in the proper collection of specimens (e.g., semen, urine, feces, and other body fluids)	 Proper collection of specimens Semen Urine Feces Other body fluids
5.3 Describe basic testing for urine, blood, stool, and other body fluids (i.e., kidney profile, liver profile, complete cell count, CBC, etc.)	 Basic testing for urine, blood, stool, and other body fluids Kidney profile Liver profile Complete cell count (CBC), etc.
5.4 Recognize terms, abbreviations, and codes commonly used in the laboratory regarding specimen collection and processing (e.g., blood: capillary vs. venous vs. arterial; urine: clean catch, suprapubic vs. catheter; respiratory: spit vs. sputum, bronchial wash; and SWB)	 Terms, abbreviations, and codes commonly used in the laboratory regarding specimen collection and processing Blood: capillary vs. venous vs. arterial Urine: clean catch, suprapubic vs. catheter Respiratory: spit vs. sputum, bronchial wash SWB (Subject Well Being)

5.5 Match laboratory requisitions/orders to the necessary specimen requirements (e.g., chemistries, blood bank, serology, hematology, microbiology, urinalysis, coagulation, tube type, and volume)	 Match laboratory requisitions/orders to the necessary specimen requirements Chemistries Blood bank Serology Hematology Microbiology Urinalysis Coagulation Tube type Volume
5.6 Follow facility collection and processing procedures	 Manuals Collection and/or processing differ by Location Lab on site or off
5.7 Choose appropriate equipment and supplies for specimen collection	 Considerations Size of vessel Depth of vessel Direction of vessel Condition of vessel Availability Regular Butterfly Syringe Availability
5.8 Label, transport, and store specimens according to standard operating procedure (e.g., chemistry, hematology, coagulation, and microbiology)	 Special considerations (heated, slurry of ice, protected from light, etc.) Label, transport, and store specimens according to standard operating procedure Chemistry Hematology Coagulation Microbiology

5.9 Describe handling of blood bank specimens according to standard operating procedure (e.g., apply blood bank bands when required, labeling, and transporting)	 Handling of blood bank specimens according to standard operating procedure Apply blood bank bands when required Labeling Transporting
5.10 Determine specimen acceptability (e.g., preparation; type of specimen; collection, handling, and storage of specimen; and presence of interfering substances)	 Specimen acceptability Preparation Type of specimen Collection, handling, and storage of specimen Presence of interfering substances
5.11 Perform pre-analytic preparation of specimens (i.e., aliquot, label, centrifuge, etc.) and deliver to testing departments	 Pre-analytic preparation of specimens Aliquot Label Centrifuge, etc.
5.12 Perform waived testing and analytical functions (i.e., load analyzer, malfunction identification and troubleshooting, etc.), and report those results	 Waived testing and analytical functions Load analyzer Malfunction identification and troubleshooting, etc.
5.13 Handle sterile and non-sterile items according to standards and procedures	 Sterile and non-sterile items Handling Standards and procedures Maintain sterility
5.14 Store specimens (e.g., time, temperature, light, packaging, and transport offsite)	 Store specimens Time Temperature Light Packaging Transport offsite
5.15 Explain the chain-of-custody procedure (i.e., drug screen testing, blood alcohol testing, etc.)	 Chain-of-custody procedure Drug screen testing Blood alcohol testing, etc.

5.16 Report results according to established protocol within the scope of practice for testing using appropriate documentation	 Manuals Collection and/or processing differ by Location Lab on site or off
5.17 Identify STAT (urgent testing/immediately) and timed orders for priority collection and processing per standard operating procedure	 STAT (urgent testing/immediately) Manuals Triaging
5.18 Distinguish among pre-analytic, analytic, and post-analytic procedures	 Breakdown of task with patient appointments/specimen analysis Pre-analytic Analytics Post-analytic
STANDARD 7.0 PERFORM URINALYSIS, BODY FLUIDS, AND STOOL	S TESTING
7.1 Discuss the basic physiology of urinary/gastrointestinal systems	 Physiology of urinary/gastrointestinal systems Roles of system Kidney Ureter Bladder Urethra
7.2 Prepare for testing (e.g., perform instrument setup, calibration, and maintenance; evaluate reagent/dipstick acceptability; collect, handle, and store specimen; and perform quality control procedures)	 Prepare for testing Perform instrument setup, calibration, and maintenance Evaluate reagent/dipstick acceptability Collect, handle, and store specimen Perform quality control procedures
7.3 Discuss basic macroscopic examination of urine (i.e., physical and chemical tests, identify normal/abnormal values, recognize interfering substances, define method limitations, etc.]	 Basic macroscopic examination of urine Physical and chemical tests Identify normal/abnormal values Recognize interfering substances Define method limitations, etc.
7.4 Discuss basic waived and moderate complexity tests (i.e., UA dipstick, automated UA, qualitative UA HCG, fecal occult blood, etc.)	Basic waived and moderate complexity tests UA dipstick

	 Automated UA Qualitative UA HCG Fecal occult blood, etc.
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Domain 2: Industry, Clinical Lab, and Employee Regulations Instructional Time: 25 - 30%

STANDARD 1.0 APPLY STANDARD PRECAUTIONS AND SAFETY MEASURES

STANDARD I.U APPLI STANDARD PRECAUTIONS AND SAFETT MEASURES	
1.1 Define communicable disease (i.e., airborne, contact/touch, droplet, etc.)	 Communicable disease Characteristics of each Prevention Airborne Contact/touch Droplet Vehicle Vector
1.2 Explain bloodborne pathogen transmission and the requirement for PPE (Personal Protective Equipment) [i.e., human specimens such as tissue, sputum, feces, body fluids (blood, urine, and cavitary specimens), environmental samples, etc.]	 Bloodborne pathogen transmission AIDS HBV PPE (Personal Protective Equipment) requirement Human specimens such as tissue, sputum, feces, body fluids (blood, urine, and cavitary specimens) Environmental samples, etc.
1.3 Explain Universal Precautions according to OSHA (Occupational Safety and Health Administration) and explain Transmission-based Precautions according to CDC (Center for Disease Control)	 Isolation Airborne, droplet, contact PPE Room placement Transport
1.4 Demonstrate proper hand hygiene protocol (e.g., not touching face and phone and before donning, and after doffing gloves)	 Proper hand hygiene protocol Not touching face and phone and before donning, and after doffing gloves

1.5 Demonstrate proper donning, doffing, and discarding PPE (i.e., coats, masks, eye protection, gloves, booties, etc.)	 Proper donning, doffing, and discarding PPE Coats Masks Eye protection Gloves Booties, etc.
1.6 Characterize requirements for isolation and the isolation protocol (i.e., hospital, outpatient clinic, research lab, veterinary clinic, etc.)	 Isolation Isolation protocol Hospital Outpatient clinic Research lab Veterinary clinic, etc.
1.7 Identify hazardous labeling requirements according to OSHA and IATA (International Air Transport Association) (i.e., safety signs, symbols, dating, special instructions, etc.)	 Hazardous labeling requirements Safety signs Symbols Dating Special instructions, etc. OSHA (Occupational Safety and Health Administration) IATA (International Air Transport Association)
1.8 Document unsafe conditions for self and others (i.e., frayed cords, spillages, puddles on floor, bed rails down, etc.)	 Hazards overview Physical Ergonomic/musculoskeletal Biological Chemical Psychosocial Radiation Mechanical Document unsafe conditions for self and others Frayed cords Spillages Puddles on floor Bed rails down, etc.
1.9 Describe procedures for cleaning laboratory spills according to the type of spill	SDS (Safety Data Sheets)What is it

	How to use it
1.10 Summarize OSHA guidelines pertaining to handling and disposal of contaminated and hazardous items (i.e., Sharps, etc.)	OSHA guidelines pertaining to handling and disposal of contaminated and hazardous items Sharps Biohazard Bags General waste
1.11 Explain fire and chemical safety protocols [e.g., SDSs (Safety Data Sheets), PASS (Pull, Aim, Squeeze, and Sweep), and types of fire extinguishers]	 Fire and chemical safety protocols Fire Tetrahedron SDSs (Safety Data Sheets) PASS (Pull, Aim, Squeeze, and Sweep) Types of fire extinguishers
1.12 Discuss facility specific evacuation plans and alerts (i.e., meeting places, reporting, red-, blue-, green- codes, etc.)	 Facility specific evacuation plans and alerts Meeting places Reporting Red-, blue-, green- codes, etc.
1.13 Categorize cleaning agents [i.e., bleach, ammonia, alcohol, quats (quaternary ammonium compounds), etc.) and distinguish the interaction with each other (e.g., bleach and ammonia)]	 Cleaning agents Bleach Ammonia Alcohol Quats (quaternary ammonium compounds), etc. Distinguish the interaction with each other Bleach and ammonia
1.14 Demonstrate the maintenance of a sanitary and organized work area (i.e., disinfecting work surfaces, spills, sinks, equipment, etc.)	 Maintenance of a sanitary and organized work area Disinfecting work surfaces Spills Sinks Equipment, etc.
1.15 Create and demonstrate a safe work environment in the lab, including proper containment of food as well as proper storage and use of equipment, materials, and chemicals according to manufacturer guidelines	 FIFO (First in First Out)/LILO (Last in Last Out) Expiration dates

1.16 Practice specific professional laboratory attire as recommended by CDC/OSHA (i.e., personal items, including phone; hair tied back, acceptable nail length, closed-toed shoes, minimal jewelry, etc.)	 Professional laboratory attire as recommended by CDC/OSHA Personal items, including phone Hair tied back Acceptable nail length Closed-toed shoes Minimal jewelry Minimal make-up ID badge (visible), etc.
1.17 Demonstrate proper body mechanics and lifting techniques	 Ergonomics Sitting Lifting Procedures [during VP (venipuncture) and other techniques]
STANDARD 2.0 MAINTAIN THE LABORATORY ACCORDING TO INDUSTRY REGULATIONS AND STANDARDS	
2.1 Discuss federal, state, and local laws, regulations, and guidelines for the laboratory [e.g., CMS (Centers for Medicare and Medicaid Services), CDC, OSHA, CAP (The College of American Pathologists) and CLIA (Clinical Laboratory Improvement Act), ISO (International Organization for Standardization), IATA, and AZDHS (Arizona Department of Health Services)]	 Federal, state, and local laws, regulations, and guidelines for the laboratory CMS (Centers for Medicare and Medicaid Services) CDC (Centers for Disease Control) OSHA (Occupational Safety and Health Administration) CAP (The College of American Pathologists) CLIA (Clinical Laboratory Improvement Act) ISO (International Organization for Standardization) IATA (International Air Transport Association) AZDHS (Arizona Department of Health Services)
2.2 Explain CLIA regulations and their impact on laboratory functions and procedures	Waived Testing
2.3 Compare and contrast voluntary accrediting and inspection agency requirements [e.g., CAP, COLA (Commission on Office Laboratory Accreditation), The Joint Commission, and AABB (American Association of Blood Banks)]	 Voluntary accrediting and inspection agency requirements CAP (The College of American Pathologists) COLA (Commission on Office Laboratory Accreditation) The Joint Commission AABB (American Association of Blood Banks)

2.4 Discuss and summarize HIPAA (Health Insurance Portability and Accountability Act) and its guidelines, restrictions, and requirements [e.g., patient and recipient verification, accurately communicating test results (limitations and clarification), and discarding PHI (Personal Health Information)]	 HIPAA (Health Insurance Portability and Accountability Act) Guidelines, restrictions, and requirements Patient and recipient verification Accurately communicating test results Limitations and clarification Discarding PHI (Personal Health Information)
2.5 Investigate active involvement in local, state, and national associations and organizations (people and resources) to keep up to date regarding the industry [i.e., American Society of Clinical Scientists, NLSW (National Laboratory Science Week), etc.]	 CEU (Continuing Education Units)/CEC (Continuing Education Credits) Active involvement in local, state, and national associations and organizations American Society of Clinical Scientists NLSW (National Laboratory Science Week), etc.
STANDARD 3.0 DEMONSTRATE LEGAL AND ETHICAL PRACTICES	
3.1 Discuss liability associated with the practice of laboratory assisting [i.e., following manufacturer's instructions on the use of equipment, complying with SOP (Standard Operation Procedure), etc.]	 Liability associated with the practice of laboratory assisting Following manufacturer's instructions on the use of equipment Complying with SOP (Standard Operation Procedure), etc.
3.2 Explain the importance of patient confidentiality according to HIPAA guidelines [i.e., disposal of PHI (patient health information), accessing patient information on a need-to-know basis only, etc.]	 Patient confidentiality according to HIPAA guidelines Appropriate utilization of PHI Disposal of PHI (patient health information) Accessing patient information on a need-to-know basis only, etc.
3.3 Explain the Patients' Bill of Rights according to AMA (American Medical Association) and AHA (American Hospital Association)	 Patients' Bill of Rights Clarification on components Availability to patients
3.4 Define a laboratory assistant's scope of practice (duties and responsibilities)	 Scope of practice Clarification on components Clinical Technical Clerical Professional skills

3.5 Explain the education and training requirements for laboratory assisting per CLIA-88	Education and training requirements for laboratory assisting per CLIA-88 Clarification on components
3.6 Explain laboratory management's oversight of POCT (Point of Care Testing)	 POCT (Point of Care Testing) Define/Explain Purpose
STANDARD 6.0 DESCRIBE QUALITY CONTROL, QUALITY ASSURAN	ICE, AND DOCUMENTATION OF LABORATORY MAINTENANCE
6.1 Explain the significance of quality control and quality assurance with respect to accurate patient testing results	 QA (Quality Assurance) vs. QC (Quality Control) Tracking/logging Responding to data
6.2 Describe the importance of calibration and monitoring instruments	 Calibration and monitoring instruments Manufacturer guidelines Logging Importance
6.3 Perform maintenance on instruments and equipment to prevent malfunction and notify appropriate authority (i.e., microscopes, centrifuges, water baths, hoods, thawers, etc.)	 Maintenance on instruments and equipment to prevent malfunction and notify appropriate authority Microscopes Centrifuges Water baths Hoods Thawers, etc.
6.4 Explain the quality control check on general laboratory equipment (e.g., refrigerators, centrifuge, rotators, incubators, freezers, coolers, timers, and thermometers)	 Quality control check on general laboratory equipment Refrigerators Centrifuge Rotators Incubators Freezers Coolers Timers Thermometers

6.5 Discuss key performance indicators for quality improvement activities (i.e., specimen acceptability, blood culture contamination, etc.)	Key performance indicators for quality improvement activities Specimen acceptability Blood culture contamination, etc.
6.6 Recognize standard operating procedures and technical issues to take corrective action	 Standard operating procedures and technical issues to take corrective action What to look for Responding per facility guidelines
6.7 Define quality control terms (e.g., trends and shifts, means and modes, and documentation and corrective action)	 Quality control terms Trends and shifts Means and modes Documentation and corrective action
6.8 Discuss maintaining laboratory supplies and equipment inventory (i.e., protocol for ordering, receiving, cataloging, storing supplies/equipment, etc.)	 Maintaining laboratory supplies and equipment inventory Protocol for ordering, receiving, cataloging, storing supplies/equipment, etc.
6.9 Prepare, label, and store working reagents per SDS	 Working with reagents per SDS Preparing, labeling, storing Possibilities Location of SDS How to use SDS

Domain 3: Principles of Specimen Analysis Instructional Time: 15 - 20%		
STANDARD 8.0 APPLY PRINCIPLES OF IMMUNOLOGY, SEROLOGY, AND BLOOD BANKING		
8.1 Distinguish between immunology and immunohematology	 Compare and contrast Immunohematology is a division of hematology related to antigen-antibody reactions Testing for each 	
8.2 Describe purpose for immunological assays	Immunological assays Antigen-antibody reactions	

	 Importance of antigen-antibody and potential reactions
8.3 Determine specimen acceptability per test ordered [i.e., infectious mononucleosis, rheumatoid factor, ANA (antinuclear antibody), patient preparation, type of specimen, collection, handling and storage, presence of interfering substances, etc.)]	 Specimen acceptability per test ordered Infectious mononucleosis Rheumatoid factor ANA (antinuclear antibody) Patient preparation Type of specimen Collection, handling and storage Presence of interfering substances, etc.
8.4 Prepare for reference lab (i.e., centrifuge, aliquot, etc.) per standard operating procedure	 Prepare for reference lab Centrifuge Aliquot, etc.
8.5 Explain "running blood bank specimens to the lab" during MTP (Massive Transfusion Protocol) and dispensing blood units	 "Running blood bank specimens to the lab" during MTP (Massive Transfusion Protocol) Dispensing blood units
STANDARD 9.0 APPLY PRINCIPLES OF HEMATOLOGY	
9.1 Review specimen acceptability for testing (e.g., collect, process, and store specimen according to test requirements; evaluate type and age of specimen and additive; and label properly)	 Specimen acceptability for testing Collect, process, and store specimen according to test requirements Evaluate type and age of specimen and additive Label properly
9.2 Prepare specimen for analysis (i.e., load sample to analyzer, maintain specimen integrity relative to time and temperature, perform standards or controls where applicable, etc.)	 Prepare specimen for analysis Load sample to analyzer Maintain specimen integrity relative to time and temperature Perform standards or controls where applicable, etc.
9.3 Prepare acceptable blood films [e.g., peripheral (size/width thickness, feather edge, straight, and free of streaks), homogeneity, and labeling]	 Prepare acceptable blood films Peripheral (size/width thickness, feather edge, straight, and free of streaks) Homogeneity Labeling

9.4 Stain blood films according to test requirements (e.g., Wright's stain, iron and controls, and retic)	 Stain blood films according to test requirements Wright's stain Iron and controls Retic 	
9.5 Perform ESR (Erythrocyte Sedimentation Rates (i.e., Wintrobe, Westergren, manual and instrument applications, etc.)	 Perform ESR (Erythrocyte Sedimentation Rates) Wintrobe Westergren Manual and instrument applications, etc. 	
STANDARD 10.0 APPLY PRINCIPLES OF HEMOSTASIS/COAGULATION		
10.1 Determine specimen acceptability (e.g., collection techniques; transport conditions; time, temperature, processing, and storage; additive present—blood-to-anticoagulant ratio; and check hemolysis)	 Specimen acceptability Collection techniques Transport conditions Time, temperature, processing, and storage Additive present—blood-to-anticoagulant ratio Check hemolysis 	
10.2 Prepare specimen for analysis (e.g., centrifuge, loading sample to analyzer, maintain specimen integrity relative to time and temperature, and perform standards or controls where applicable)	 Prepare specimen for analysis Centrifuge Loading sample to analyzer Maintain specimen integrity relative to time and temperature Perform standards or controls where applicable 	
STANDARD 11.0 APPLY PRINCIPLES OF MICROBIOLOGY		
11.1 Review for specimen acceptability and integrity based on specimen requirements (e.g., type of specimen, collection container, and handling and storage of specimen)	 Specimen acceptability and integrity based on specimen requirements Type of specimen Collection container Handling and storage of specimen 	
11.2 Describe the handling of all microbiological specimens under a biological safety hood (BSL)	 Handling of all microbiological specimens under a biological safety hood (BSL) Partially enclosed workspace that has built in protection 	

	 Protective measures needed in a laboratory setting to protect workers, the environment, and the public
11.3 Perform visual checks of media (i.e., broken containers, contamination, etc.)	 Visual checks of media Broken containers Contamination, etc.
11.4 Inoculate and properly label culture media according to SOP (e.g., nutrient, differential, selective, solid, semi-solid, and liquid)	 Inoculate and properly label culture media according to SOP Nutrient Differential Selective Solid, semi-solid, and liquid
11.5 Prepare smears and load to automated stainer, if available	 Prepare smears and load to automated stainer Technique Outcome/Goal Stain Procedure Purpose Results
11.6 Handle plated cultures according to SOP (e.g., correct incubator based on temperature and environment)	Handle plated cultures according to SOP Correct incubator based on temperature and environment
11.7 Explain the atmospheric environment needed for certain types of cultures (e.g., Aerobic, Anaerobic, and CO2)	 Atmospheric environment needed for certain types of cultures Aerobic Anaerobic CO2
11.8 Describe the acceptance of blood cultures, processing of positive blood cultures from the instrument, and finalizing negative blood cultures	 Blood cultures Check for bacteria or other germs in a blood sample Procedures Technique Processing Positive vs. negative results Therapeutic assessment Monitoring

11.9 Describe acceptable specimens for waived and moderate and complexity microbiology tests (e.g., rapid strep A, rapid COVID/RSV/Flu A-B, vaginitis panel, trichomonas, qualitative Giardia, and Crypto Immunoassay)	 Acceptable specimens for waived and moderate and complexity microbiology tests Rapid strep A Rapid COVID/RSV/Flu A-B Vaginitis panel Trichomonas Qualitative Giardia Crypto Immunoassay 	
STANDARD 12.0 APPLY PRINCIPLES OF CHEMISTRY		
12.1 Review specimen acceptability for testing (e.g., collect, process, and store specimen according to test requirements; evaluate type and age of specimen and additive; and label properly)	 Specimen acceptability for testing Collect, process, and store specimen according to test requirements Evaluate type and age of specimen and additive Label properly 	
12.2 Prepare specimen for analysis (i.e., Centrifuging and loading sample to analyzer, maintain specimen integrity relative to time and temperature, perform standards or controls where applicable, etc.)	 Prepare specimen for analysis Centrifuging and loading sample to analyzer Maintain specimen integrity relative to time and temperature Perform standards or controls where applicable, etc. 	
12.3 Discuss quality and maintenance specific to chemistry instrumentation	 Quality and maintenance specific to chemistry instrumentation Manufacturer recommendations Impact of QA (Quality Assurance) and QC (Quality Control) 	
12.4 Discuss measurable ranges for test results [i.e., AMR (Analytical Measurable Range), etc.]	 Measurable ranges for test results AMR (Analytical Measurable Range), etc. 	
12.5 Explain out-of-range AMR reflexes to dilution	 Out-of-range AMR reflexes to dilution Reportable range Span of test result values over which the accuracy can be verified or test system response can be established 	
12.6 Explain that dilutions are based on calculations	 Dilutions are based on calculations Ex. 1:10 solution = 1 part + 9 parts solvent 	

Domain 4: Laboratory Results Instructional Time: 5 - 10%

STANDARD	13.0 REPO	ORT TES	ST RES	SULTS
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STANDARD 13.0 REPORT TEST RESULTS		
13.1 Use information management systems to record and retrieve laboratory data from work produced onsite and reference laboratories [i.e., LIS (Laboratory Information Systems), etc.]	 Information management systems to record and retrieve laboratory data from work produced onsite and reference laboratories LIS (Laboratory Information Systems), etc. 	
13.2 Discuss the regulations that apply to waived and moderate complexity testing	 Regulations that apply to waived and moderate complexity testing CLIA waived testing Define Ex. Hemoglobin, Glucose testing, Pregnancy testing, etc. 	
13.3 Discuss the significance of reference values to interpreting patient results	 Reference ranges Some vary (age, gender, etc.) Some consistent Highs, lows, criticals Protocols for each 	
13.4 Interpret controls and patient results for reporting (e.g., reference values, respond to critical values, and qualitative results)	 Interpret controls and patient results for reporting Reference values Respond to critical values Qualitative results 	
13.5 Review patient identification with laboratory results prior to final report	 Patient identification with laboratory results prior to final report HIPAA Safety No misID (misidentification) Verifying information correct PHI Reference ranges - accurate 	

13.6 Identify abnormal and questionable/contradictory results and refer them to the appropriate authority	 Abnormal and questionable/contradictory results Potential protocols Lab dependent
13.7 Demonstrate competency in using various patient report formats (i.e., manual, electronic, etc.)	 Competency in using various patient report formats Manual Electronic, etc.
13.8 Discuss procedural difficulties with specified laboratory personnel (i.e., equivocal results, failed controls, etc.)	 Procedural difficulties with specified laboratory personnel Equivocal results Failed controls, etc.
13.9 Follow established procedure for correcting and/or amending manual or electronic reports	 Established procedure for correcting and/or amending manual or electronic reports Lab dependent

