



Dispute Resolution Summary FY23

through Feb 28, 2023

Jeff Studer, Director of Dispute Resolution

Special Education Advisory Panel

March 29, 2023



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Student Services**



State Complaint Data Overview



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State Complaint Overview FY23

through Feb 28, 2023



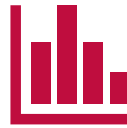
Complaint Totals

111 Received

23 Did not qualify

12 Withdrawn

69 Reports issued



Complaint Origin

85% District

40% Elementary

28% HS

95% Filed online



Allegations

Top 3:

Service Delivery

IEP Review

Evaluation Request

§ 300.153 contains the regulations for accepting a state complaint



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Top 3 Allegations: FY21 - FY23

FY 21

- Service Delivery
- Accommodations
- IEP Review

FY 22

- Service Delivery
- Evaluation Request
- IEP Review

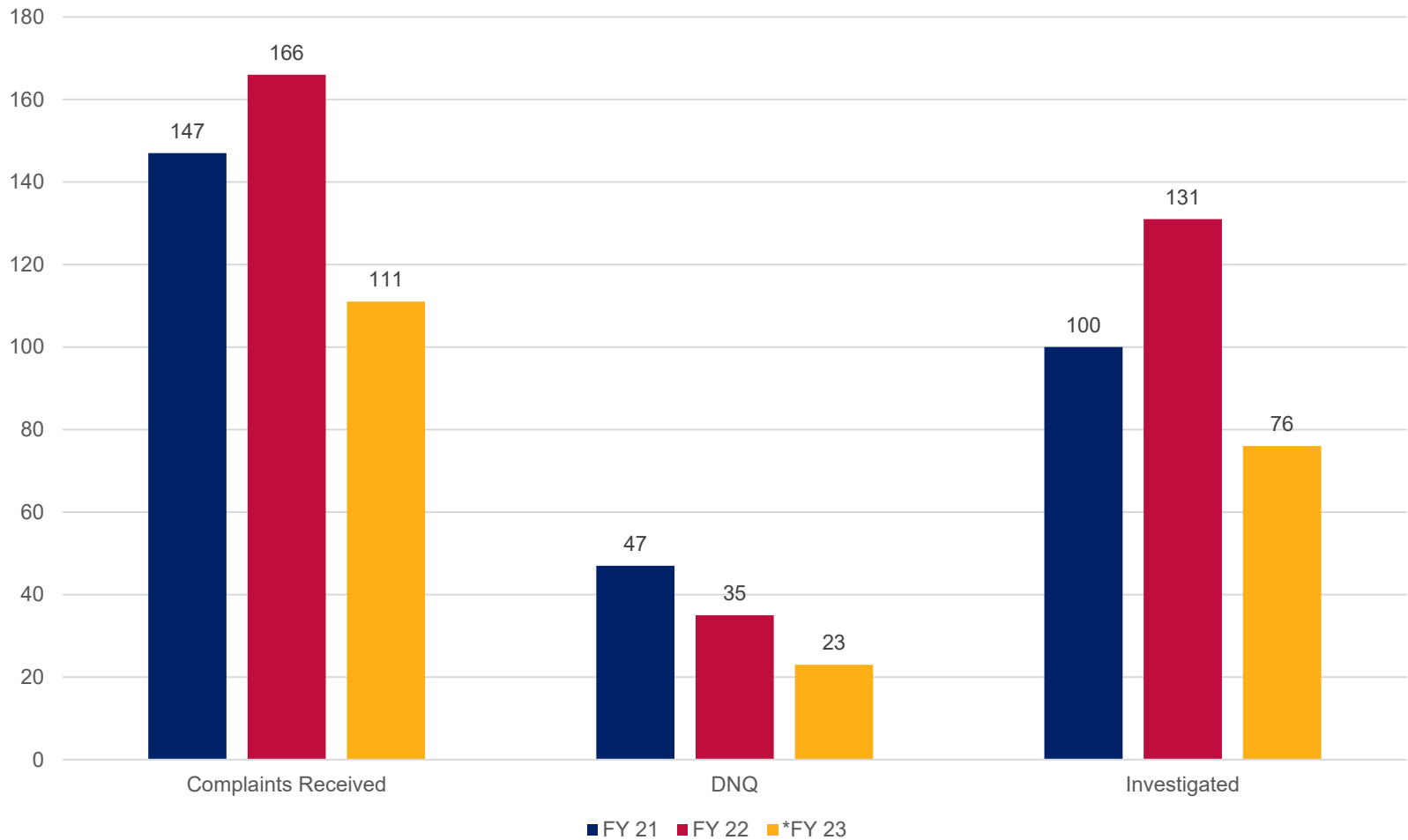
FY 23* (to 2/28)

- Service Delivery
- IEP Review
- Evaluation Request

***PEAs have been found in compliance 75% of the time so far for FY 23.**



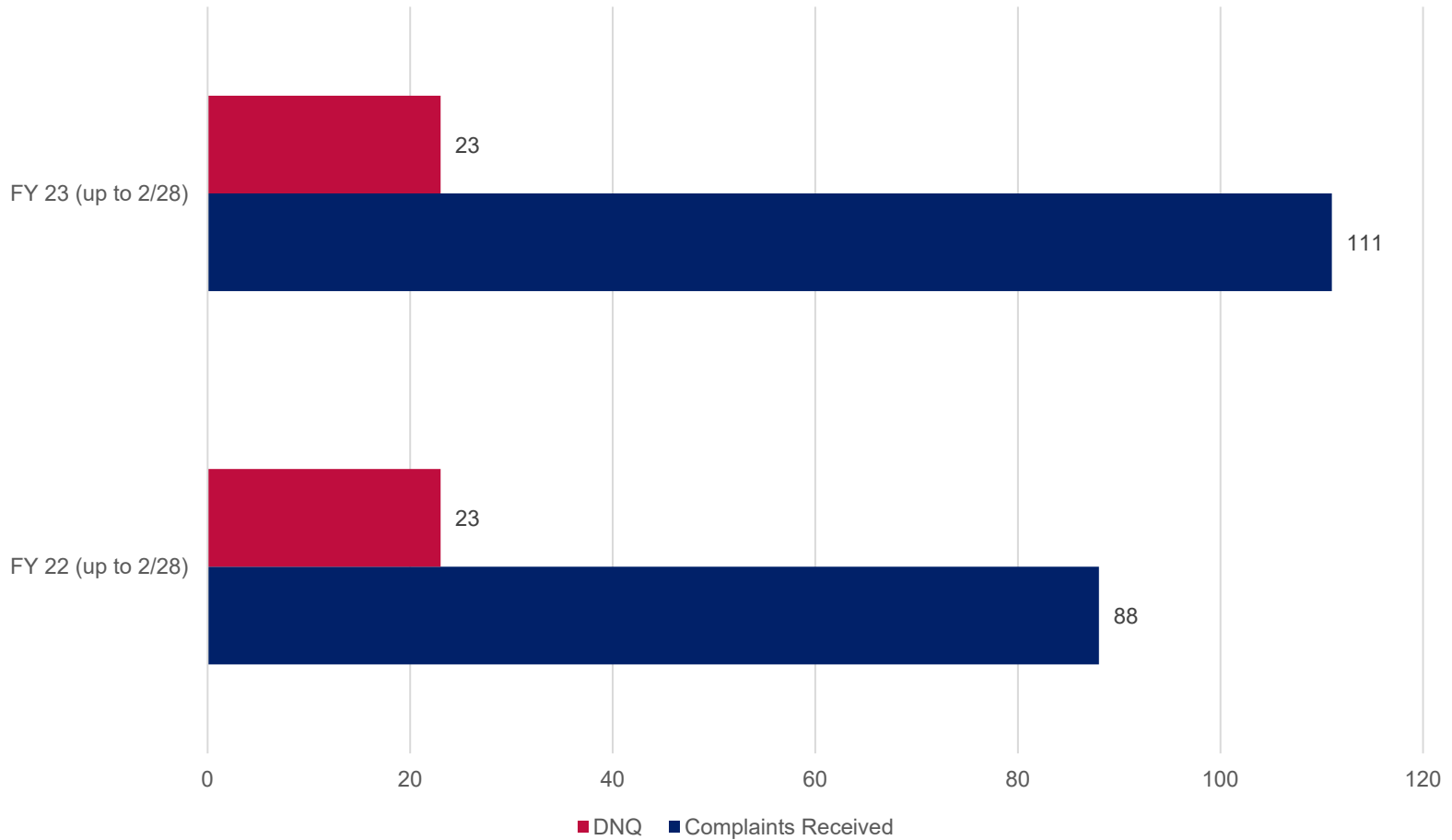
Complaints by FY



*FY 23 through 2/28 only



Data Comparison Up to 2/28

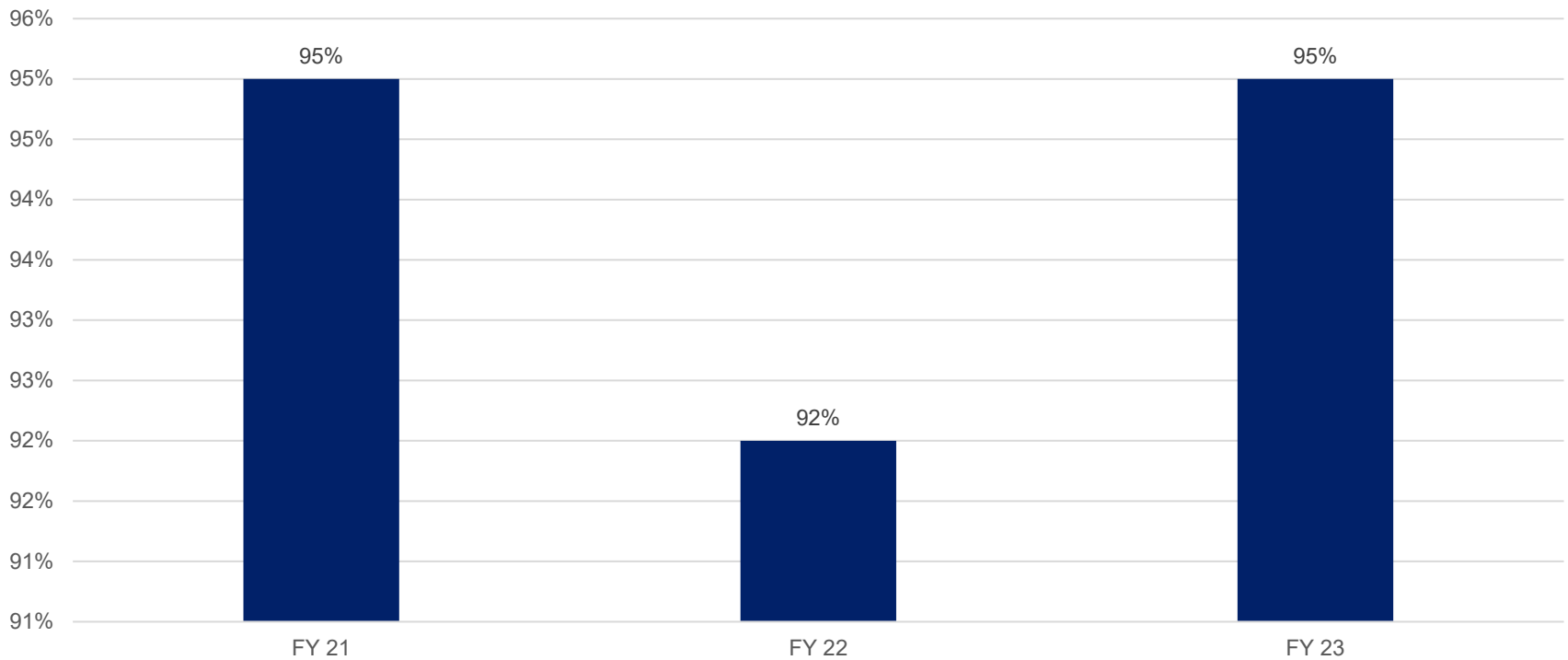


***As of 2/28, state complaints are up 26% when compared to the same time period from FY 22. Complaints that did not qualify show no change.**



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Complaint Online Submissions by Fiscal Year

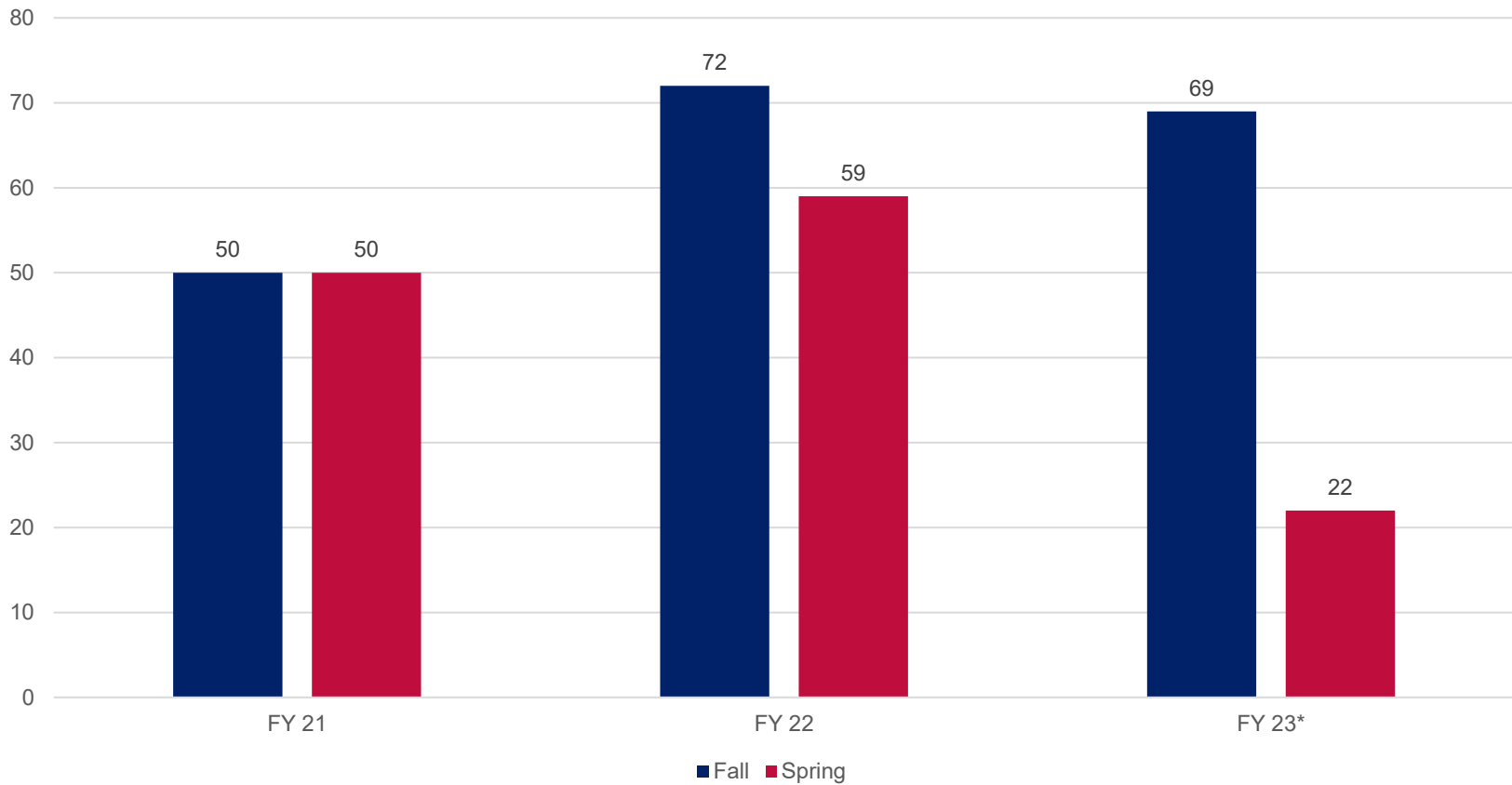


***Online submissions have been steady over time.**



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Complaints Investigated By Fiscal Year (Fall/Spring)



*FY 23 through 2/28 only



IDEA Allegations Investigated FY 23* (to 2/28)

122 Allegations Investigated

75% Found in Compliance

Top 3 Issues Investigated

Service Delivery: 28%

IEP Review: 11%

Evaluation Request: 6%

Top 2 Non-Compliance Findings

Service Delivery

IEP Review



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Other Areas Not Investigated FY 23* (to 2/28)

115 Allegations Not Investigated

Guidance Provided to Complainant

43% Local Level Issues

18% IEP Team Decisions

7% Inaccurate Information

6% Hypothetical or Future Violations

4% Other

4% Discrimination

3.5% Not IDEA

3.5% Allegations Older than 1 Year

3% Unprofessional or Immoral Conduct

3% 504 Plans

3% Bullying

2% Restraint and Seclusion



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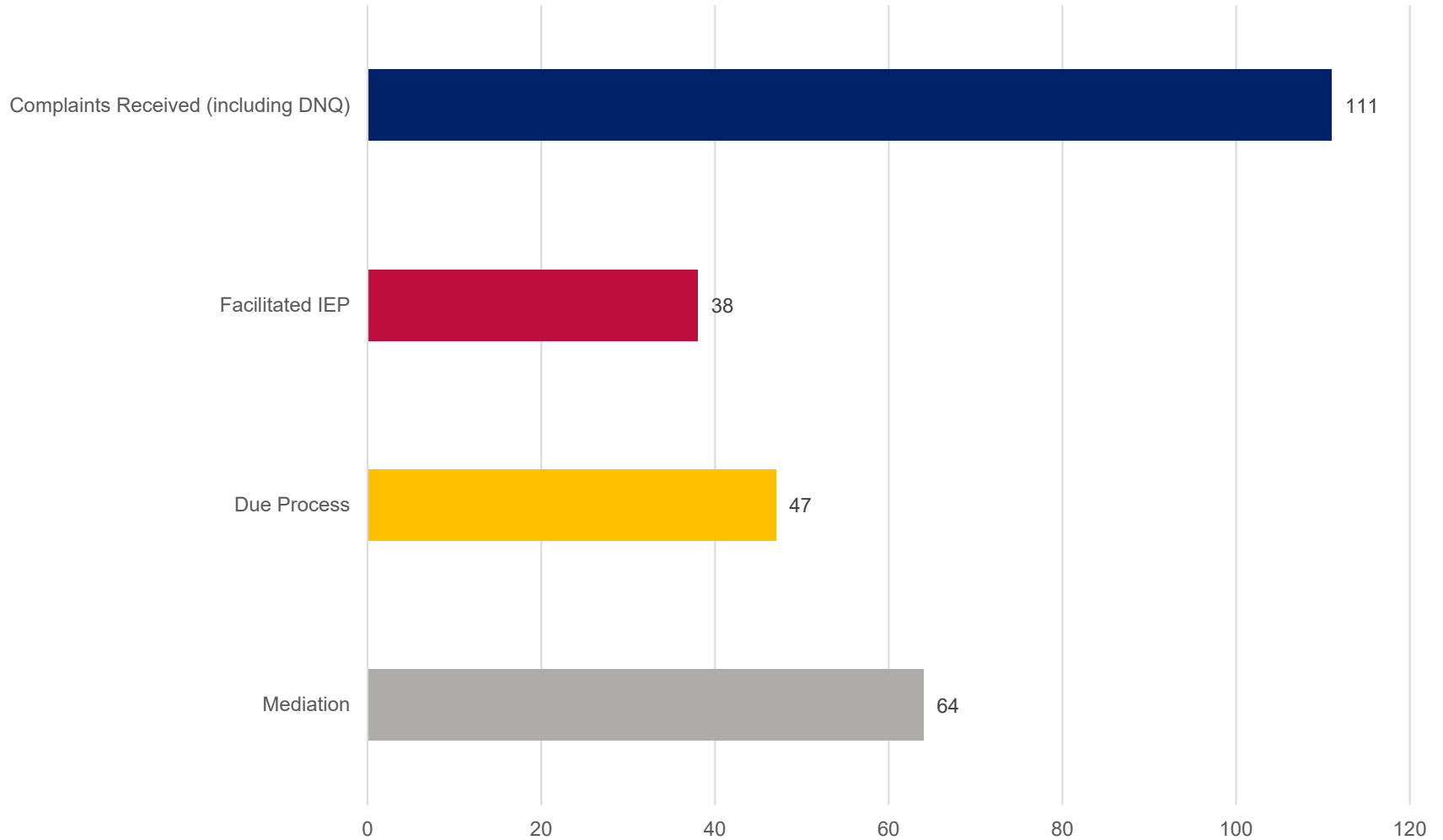


All Dispute Resolution Options Data Overview

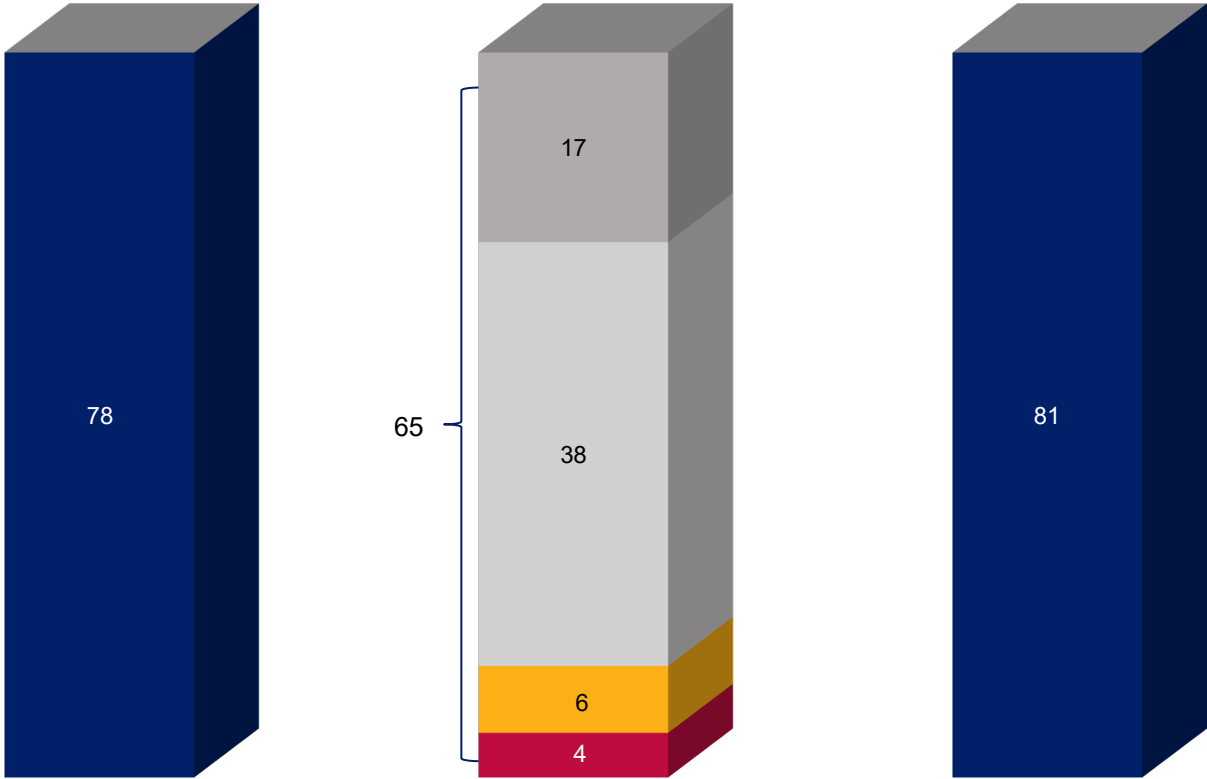


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Dispute Resolution Options FY 23* (to 2/28)



Percent Agreement by Dispute Resolution Option FY 23



Mediation

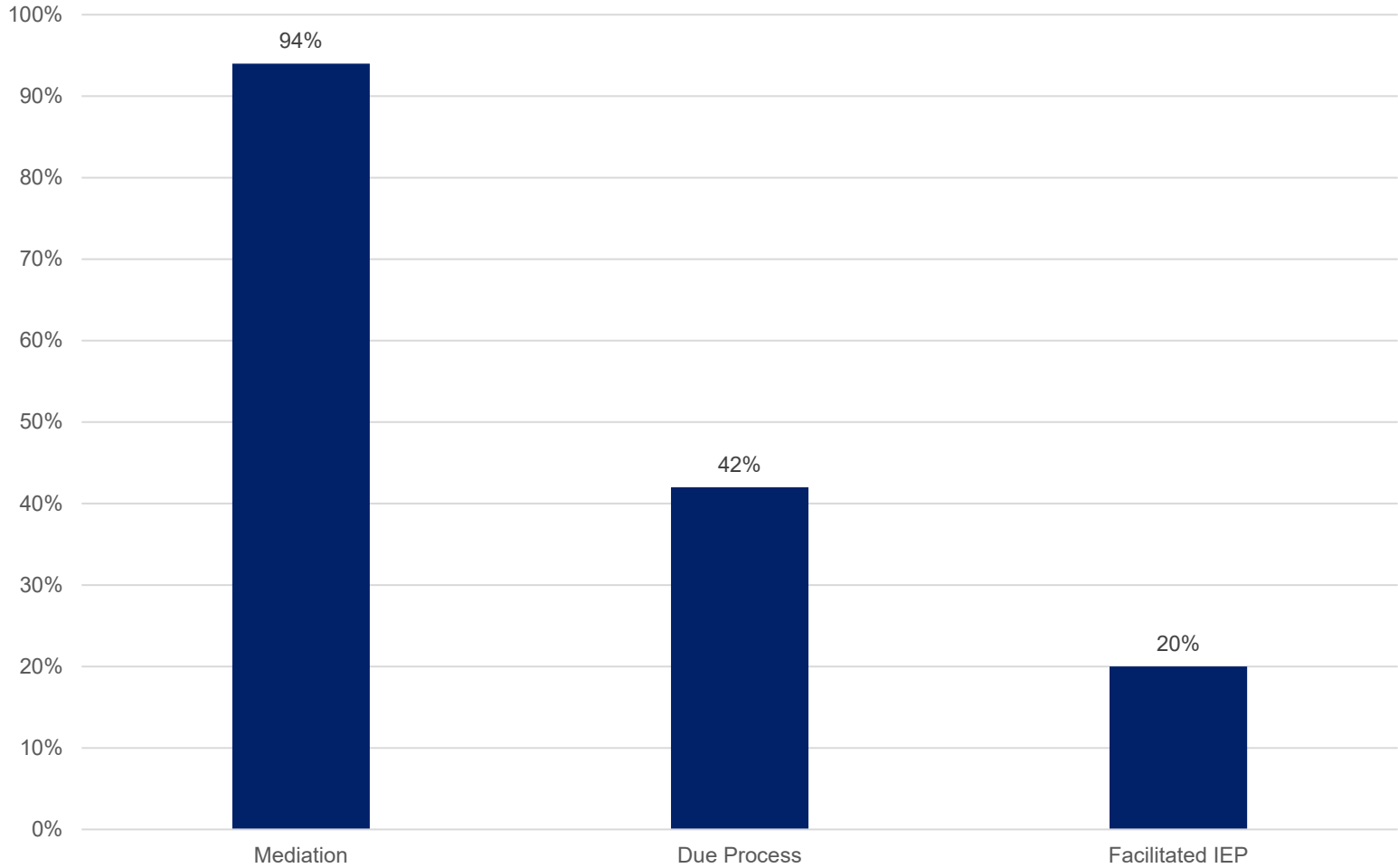
Due Process

Facilitated IEP

■ Resolution Session ■ Mediation ■ Private Settlement ■ Withdrawn/Dismissed



Percent Increase Comparing FY 22 to FY 23 (both up to 2/28)



Dispute Resolution Options FY23* (to 2/28)

Mediation

- 81% from Districts
- 67% male students
- 39% ELE, 37% HS
- Ave 25 days to close

Due Process

- 70% from Districts
- 53% male students
- 49% ELE, 35% HS
- Ave 43 days to close

Facilitated IEP

- 75% from Districts
- 56% male students
- 47% ELE, 22% HS
- Ave 34 days to close





Contact Us—Dispute Resolution

Team email: ESSDRInbox@azed.gov

Team phone number: (602) 542-3084

Team web page: <https://www.azed.gov/disputeresolution>

State Complaint Corrective Action documents go to:

DRCA@azed.gov.

Contact: Chris Lane, Compliance Coordinator



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