

From: ESA Program esacommunications@esa.azed.gov
Subject: ESA Weekly Bulletin
Date: October 29, 2021 at 6:52 PM
To:

EP



Empowerment Scholarship Account Program

ESA Weekly Bulletin

October 29, 2021

Dear ESA parent,

ADE WEBSITE UPDATE

During a system upgrade this week, the ADE Connect portion of our website was affected, causing users to receive an error message when attempting to set up an account.

Our team has been working to resolve the system issue and we anticipate everything to be up and running by Monday. We are also reaching out to anyone who tried to sign up and had an issue. **Thank you for your patience!**

USING HELPDESK

HelpDesk is a way for you to easily communicate with members of the ESA team. It is a self-service portal that allows you to simply submit and track your requests or questions. **First-time users need to follow a one-time registration process.**

Get more information on using HelpDesk, **including step-by-step instructions** here:

<https://www.azed.gov/sites/default/files/2021/10/ESA%20Parent%20HelpDesk%20Instructions.pdf>

UPCOMING EVENT!

Are you new to the ESA program?

Join us for ESA 101 on Wednesday, November 3rd from 7-8pm

Register today at:

https://azed-gov.zoom.us/webinar/register/WN_mY3uEu22S5-sYM4cuBg4Vw

DID YOU KNOW?

We have a searchable database of allowable items at [ESA Allowable Items | Arizona Department of Education \(azed.gov\)](#). **No preapproval is needed for items listed in the database!** You can purchase reading books, textbooks, flashcards, educational games and more!

If you have any questions, please feel free to reach out. We are always happy to help!

Best,

Sarah Raybon
Director of Communication and Engagement
Empowerment Scholarship Account Program

ESA Program

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