

From: ESA Program esacommunications@esa.azed.gov
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To:

EP



Empowerment Scholarship Account Program

ESA Weekly Bulletin October 1, 2021

Dear ESA parent,

USING HELPDESK

HelpDesk is a way for you to easily communicate with any member of the ESA team. It is a self-service portal that allows you to simply submit and track your requests or questions.

First-time users need to follow a one-time registration process. **Get more information on using HelpDesk, including step-by-step instructions here:**

<https://www.azed.gov/sites/default/files/2021/10/ESA%20Parent%20HelpDesk%20Instructions.pdf>

COMPLIANCE TIPS OF THE WEEK!

Help our team respond more quickly to your requests! **Please include your student's application ID number in any emailed or HelpDesk correspondence.** If you are referencing a purchase order, **please also provide an order number.**

Using a ClassWallet Debit Card? Don't forget to upload your receipts! Watch this short video from ClassWallet on uploading receipts: [How to Use the ClassWallet Debit Card - YouTube](#)

ESA TOWN HALL NEXT WEEK!

Join us on **Thursday, October 7th from 7-8pm** to learn about the new ESA program changes!

- The first 100 days public school attendance requirement changing to any 45 days
- Using ESA funds in combination with private health insurance for educational therapies

- The reduction in the number of required hours to meet public attendance requirements for online Kindergarten students

Bring your questions! **Register for the town hall here:**

https://azed-gov.zoom.us/webinar/register/WN_e9lasnyuQD6wOoSYMqeDoQ

If you have any questions, please feel free to reach out to our team. We are always happy to help!

Best,

Sarah Raybon
Director of Communications and Engagement
Empowerment Scholarship Account Program

ESA Program

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