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| Principle: | Primary Need: (head of fishbone)    |  |  |  |  |
| Root Cause:    |  |  |  |  |
| Needs Statement: (tail of fishbone)    |  |  |  |  |
| Desired Outcome: (Needs statement restated in a positive)    |  |  |  |  |
| SMART Goals (Process & Impact)   |  |  |  |  |
| Strategy #1: Title: Narrative:   | Action Step Title  | Action Step Narrative  | Start-End Dates  | Person Responsible  | Data to Collect  |
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| Monitoring:  |   |   |   |   |
| Evaluating:  |   |   |   |   |

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| Strategy #2: Title: Narrative:   | Action Step Title  | Action Step Narrative  | Start-End Dates  | Person Responsible  | Data to Collect  |
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| Monitoring:  |   |   |   |   |
| Evaluating:  |   |   |   |   |
| Strategy #3: Title: Narrative:   | Action Step Title  | Action Step Narrative  | Start-End Dates  | Person Responsible  | Data to Collect  |
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| Monitoring:  |   |   |   |   |
| Evaluating:  |   |   |   |   |
| Strategy #4:  | Action Step Title  | Action Step Narrative  | Start-End Dates  | Person Responsible  | Data to Collect  |
| Title: Narrative:   |   |   |   |   |   |
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| Monitoring:  |   |   |   |   |
| Evaluating:  |   |   |   |   |
| Strategy #5: Title: Narrative:   | Action Step Title  | Action Step Narrative  | Start-End Dates  | Person Responsible  | Data to Collect  |
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| Monitoring:  |   |   |   |   |
| Evaluating:  |   |   |   |   |