



# State Performance Plan/ Annual Performance Report

FFY 2017

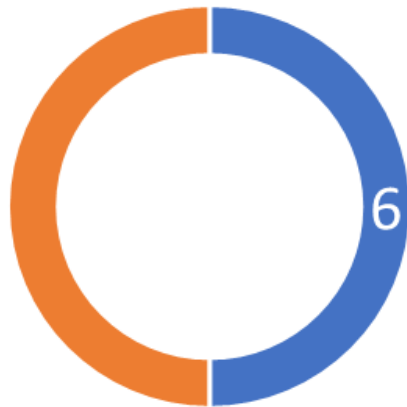
# Indicators 15 & 16

Hearing  
Requests  
Resolved

Mediation  
Agreements

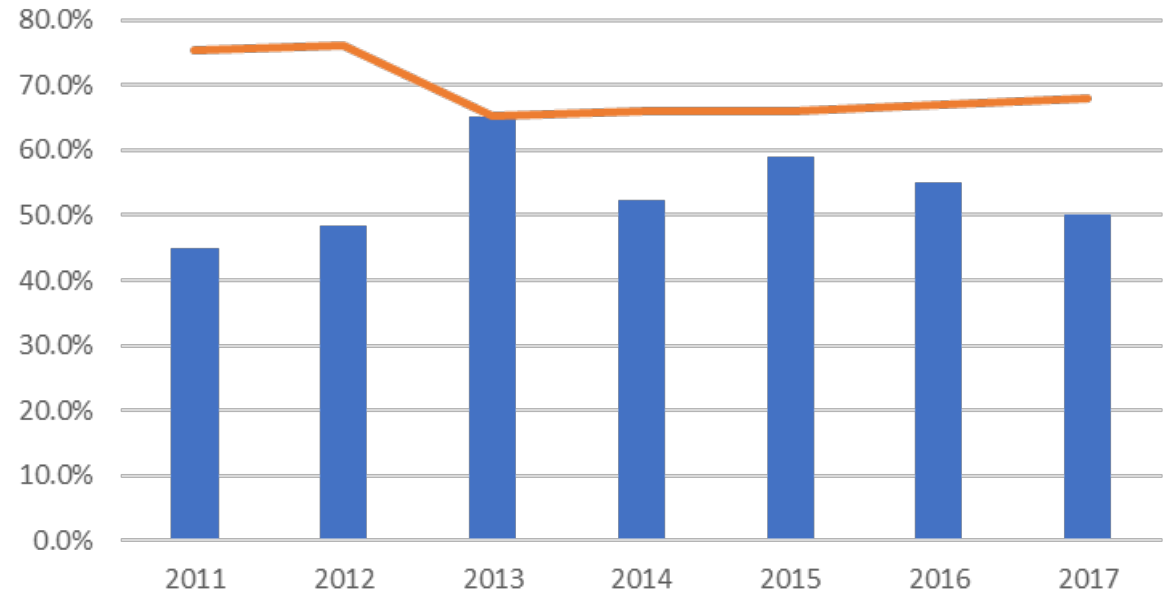
# Indicator 15 Data & Trends

Indicator 15 :: FFY17



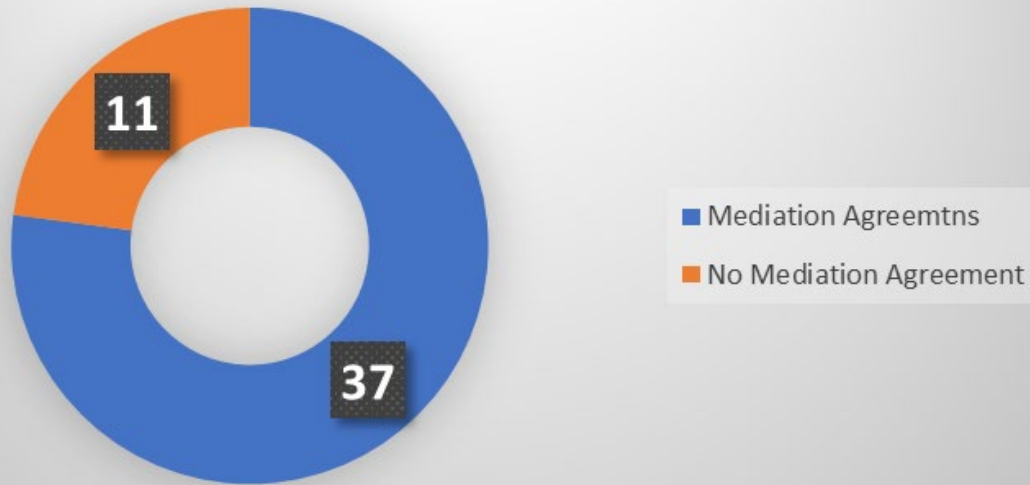
■ Settlement Agreements

Resolution Sessions :: FFY 2011-2017

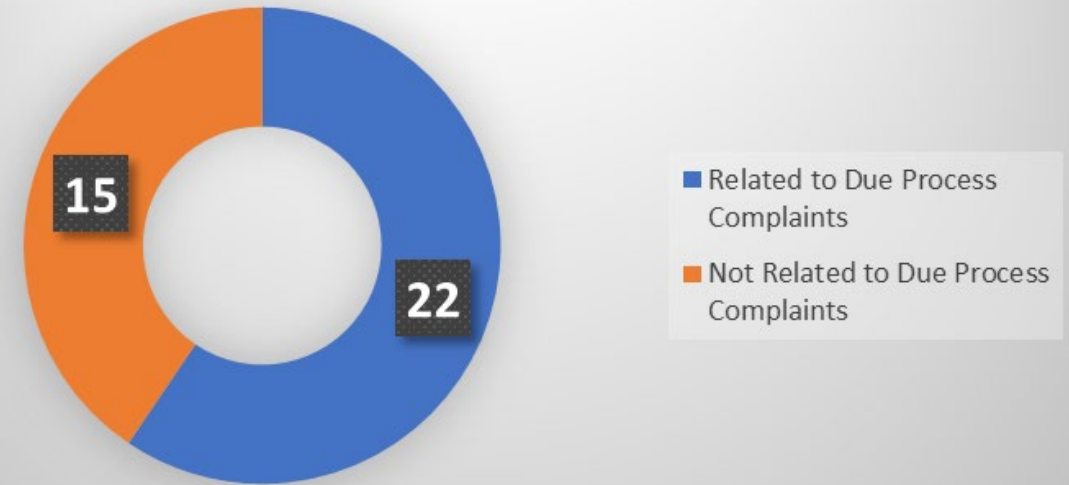


# Indicator 16 Data & Trends

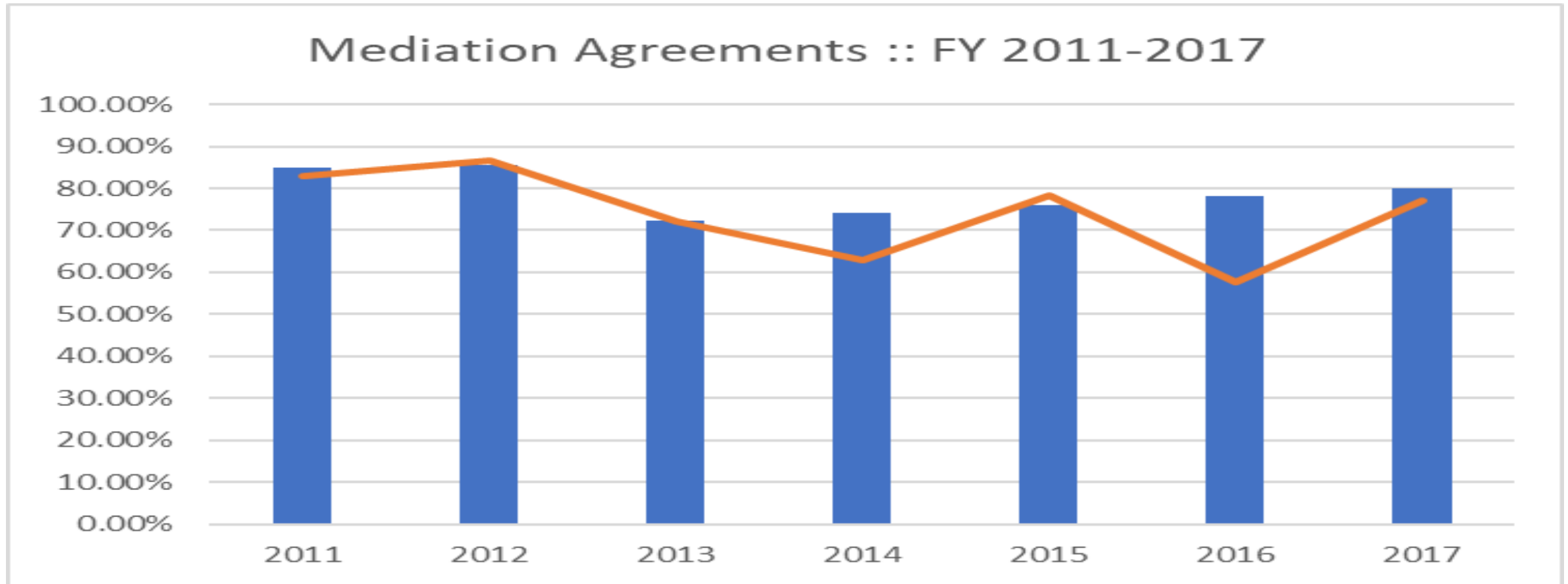
Mediations :: FFY17



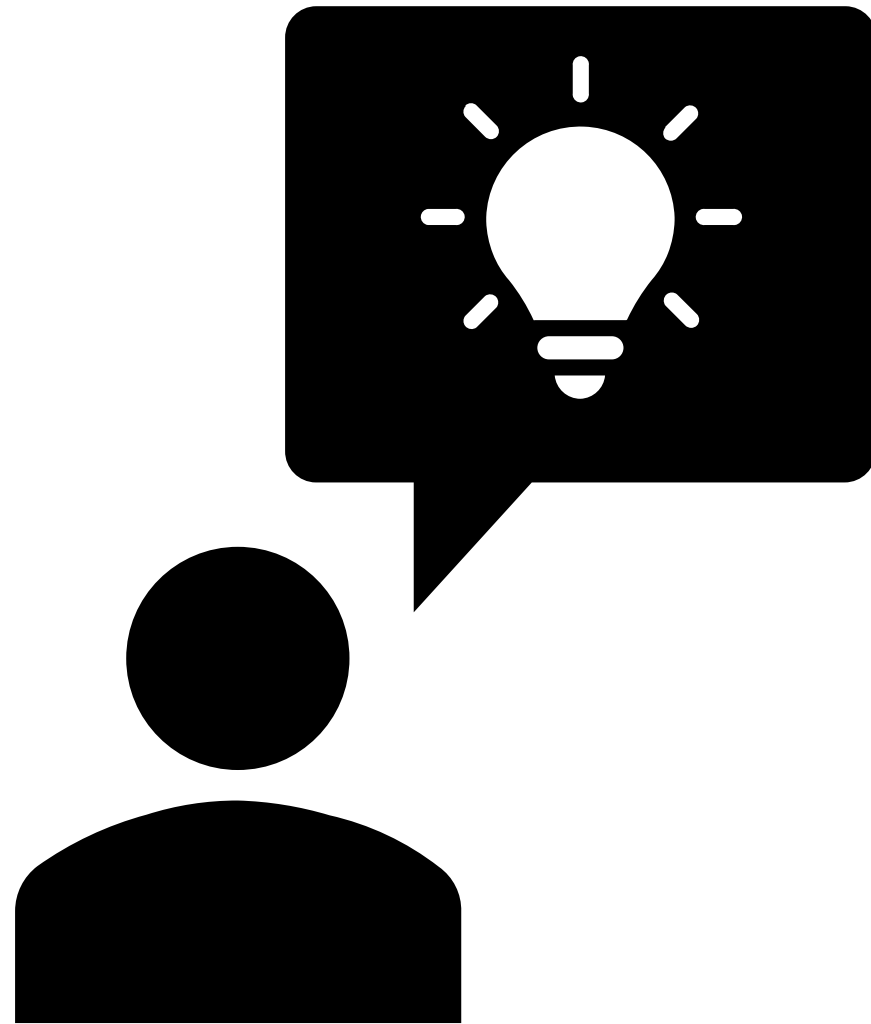
Mediations :: FFY17



# Indicator 16 Trends :: FFY2011-2017



# Questions & Comments



Thank you  
for your time  
&  
commitment

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Please send questions and  
comments to the ESS Operations  
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