APCO International-Public Safety Telecommunication Dispatcher Fact Sheet

Certifying Organization	Public Safety Telecommunication Dispatcher (APCO) International					
Description of Credentials	The basic Public Safety Telecommunicator, 7th Edition, training course meets or exceeds American National Standards as contained in the ANSI approved Minimum Training Standard for Public Safety Telecommunicators (APCO ANS 3.103.2.2015).					
Entry-Level Annual Salaries	Median hour rate $19.06					
CTE Program Alignment						
Industry-Based Certification Requirements: Students						
Standard / Curriculum	APCO ANS 3.103.2.2015					
Testing Methodology ***(consists of two tests)***	**Paper?**	No	**Online – Cognitive portion**	Yes	**Performance Exams / Tests? Psychomotor portion**	Yes
Re-Testing (if available)	**Re-Testing Procedures:**	APCO Certified Public Safety Telecommunicators must provide proof every two years of 48 hours (24 hours per certification year) of Continuing Dispatch Education (CDE).		**Max # of Attempts Allowed:**	5	
Testing Details (including any age requirements / accommodations)	Minimum High School Diploma					
Industry-Based Certification Requirements: Teachers						
Instructor Certification Requirements (by certifying agency)	APCO Agency Instructor Certification					
Proctoring / Test Security (if any)	Within in a secured testing area					
Certification Tracking						
Credentialing Documentation	Certification					

APCO International-Public Safety Telecommunication Dispatcher Fact Sheet

Certification Tracking System	**Online Tracking System?**	Yes	**Details**	Name associated with APCO
Other Details	**Expiration Timeline?**	Two years		
Certification Costs / Funding Sources				
Cost Details	$300			
Re-test / Refund Policies	None			
For More Information				
Certifying Agency Contact Info	www.apcointl.org			