



# Direct Care Worker (DCW) Fact Sheet

<b>Certifying Organization</b>	Arizona Health Care Cost Containment System <a href="https://www.azahcccs.gov/">https://www.azahcccs.gov/</a>				
<b>Description of Credentials</b>	The State of Arizona requires Home Health agencies to hire certified Direct Care Workers to be paid for serving AHCCCS recipients. There is an overwhelming demand for DCWs in the state and this program and certification are helping to address the workforce shortage in our state.				
<b>Entry-Level Annual Salaries</b>	\$25,000 annually				
<b>Industry-Based Certification Requirements: Students</b>					
<b>Standard / Curriculum</b>	The program must follow the Arizona Department of Education, Career and Technical Education-approved coherent sequence of instruction that addresses all industry-validated technical standards for the program. In addition the program must be approved and in good standing by the AHCCCS.				
<b>Testing Methodology</b> <i>(consists of two tests)</i>	<b>Paper?</b>	XX	<b>Online – Cognitive portion</b>	<b>Performance Exams / Tests? Psychomotor portion</b>	XX
<b>Re-Testing (if available)</b>	<b>Re-Testing Procedures</b>	Students can retest if necessary.			<b>Max Attempts</b>  N/A
<b>Testing Details (including any age requirements / accommodations)</b>	There must be proof of DCW training completion. There is no cost to take the exam or for any resources for exam preparation.  Student do not need to be 18 years of age to test; however, they must be 18 years of age to be employed for an agency.				
<b>Industry-Based Certification Requirements: Teachers</b>					
<b>Instructor Certification Requirements (by certifying agency)</b>	Instructor must be a Direct Care Worker approved Trainer and also CTE Certified in Health Careers.				
<b>Proctoring / Test Security (if any)</b>	Yes the test is proctored and only provided at AHCCCS-approved DCW training facilities.				



# Direct Care Worker (DCW) Fact Sheet

Certification Tracking				
<b>Credentialing Documentation</b>	Documentation is provided in card form with the certification information listed.			
<b>Certification Tracking System</b>	<b>Online Tracking System?</b>	XX	<b>Details</b>	<a href="https://www.azahcccs.gov/">https://www.azahcccs.gov/</a>
<b>Other Details</b>	N/A		<b>Expiration? Timeline?</b>	No expiration.
Certification Costs / Funding Sources				
<b>Cost Details</b>	There is no cost to take this exam or for exam materials.			
<b>Re-test / Refund Policies</b>	N/A			
For More Information				
<b>Certifying Agency Contact Info</b>	<a href="https://www.azahcccs.gov">https://www.azahcccs.gov</a>			