

HOSPITALITY MANAGEMENT 52.0900.00

Program Description, Industry Credential, Coherent Sequence, and Teacher Certification

PROGRAM DESCRIPTION

The **Hospitality Management** program prepares students for employment in positions that provide customer-focused services in such facilities as hotels, resorts, convention centers, national parks, travel agencies and cruise lines. A student completing this program will possess the knowledge and skills associated with reservations and front desk operations, meeting and banquet room support services, food and beverage support services, housekeeping, laundry operations, supervisory functions, and environmental functions. Throughout the **Hospitality Management** instructional program, students will develop advanced employability skills including critical and conceptual thinking, communications, applied academics and technology.

The **Hospitality Management** Career and Technical Education program is delivered as a coherent sequence of courses designed to offer students knowledge and skills that meet the needs of the workplace. The Professional Skills developed by business and industry leaders across Arizona are integrated throughout the program. **Hospitality Management** students develop leadership, social, civic, and career skills through participation in the state-recognized Career and Technical Student Organizations, Family, Career and Community Leaders of America (FCCLA) and DECA.

The **Hospitality Management** instructional program prepares students for entry-level employment, further training, and/or post-secondary education for these and other occupations: Porter, Front Desk Clerk, Room Attendant, and Food and Beverage Service

INDUSTRY CREDENTIALS

The following credentials have been approved for the A-F CCR and are CTED eligible for the **Hospitality Management** instructional program:

- Certified Front Desk Representative (CFDR)
- Certified Guest Service Professional (CGSP®)
- Certified Hospitality and Tourism Management Professional (CHTMP)
- Certified Restaurant Server
- NAFTrack Certification
- National ProStart Certificate of Achievement (COA)
- ServSafe® Food Protection Manager

COHERENT SEQUENCE

52.0900.10– Hospitality Management I, **and**

52.0900.20– Hospitality Management II, **and program may elect to add:**

52.0900.25– Hospitality Management III, **or**

52.0900.40– Hospitality Management IV, **or**

52.0900.70– Hospitality Management – DCE (Diversified Cooperative Education) **or**

52.0900.75 – Hospitality Management – Internship, **or**

52.0900.80 – Hospitality Management – Cooperative Education

CTE Handbook (updated Spring 2019)

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TEACHER CERTIFICATION REQUIREMENTS

The instructor must be ADE/CTE certified in one of the following Certificates: PCTBM, SCTBM, SSCTEBM, PCTF, SCTF, or SSCTEFCS

Note:

- Hospitality Management 52.0900.70 may be a part of the sequence and the teacher must hold a Cooperative Education Endorsement (CEN).
- Hospitality Management 52.0900.75 is not required to have a Cooperative Education Endorsement (CEN).
- CTE certified teachers with a CEN certificate may manage Hospitality Management students for 52.0900.80 with a work plan approved by Hospitality Management teacher of record.

CERTIFICATE TYPES

PCTBM	Provisional Career and Technical Education Business and Marketing
SCTBM	Standard Career and Technical Education Business and Marketing
SSCTEBM	Standard Specialized Career and Technical Education Business and Marketing
PCTF	Provisional Career and Technical Education Family Consumer Sciences
SCTF	Standard Career and Technical Education Family Consumer Sciences
SSCTEFCS	Standard Specialized Career and Technical Education Family and Consumer Sciences