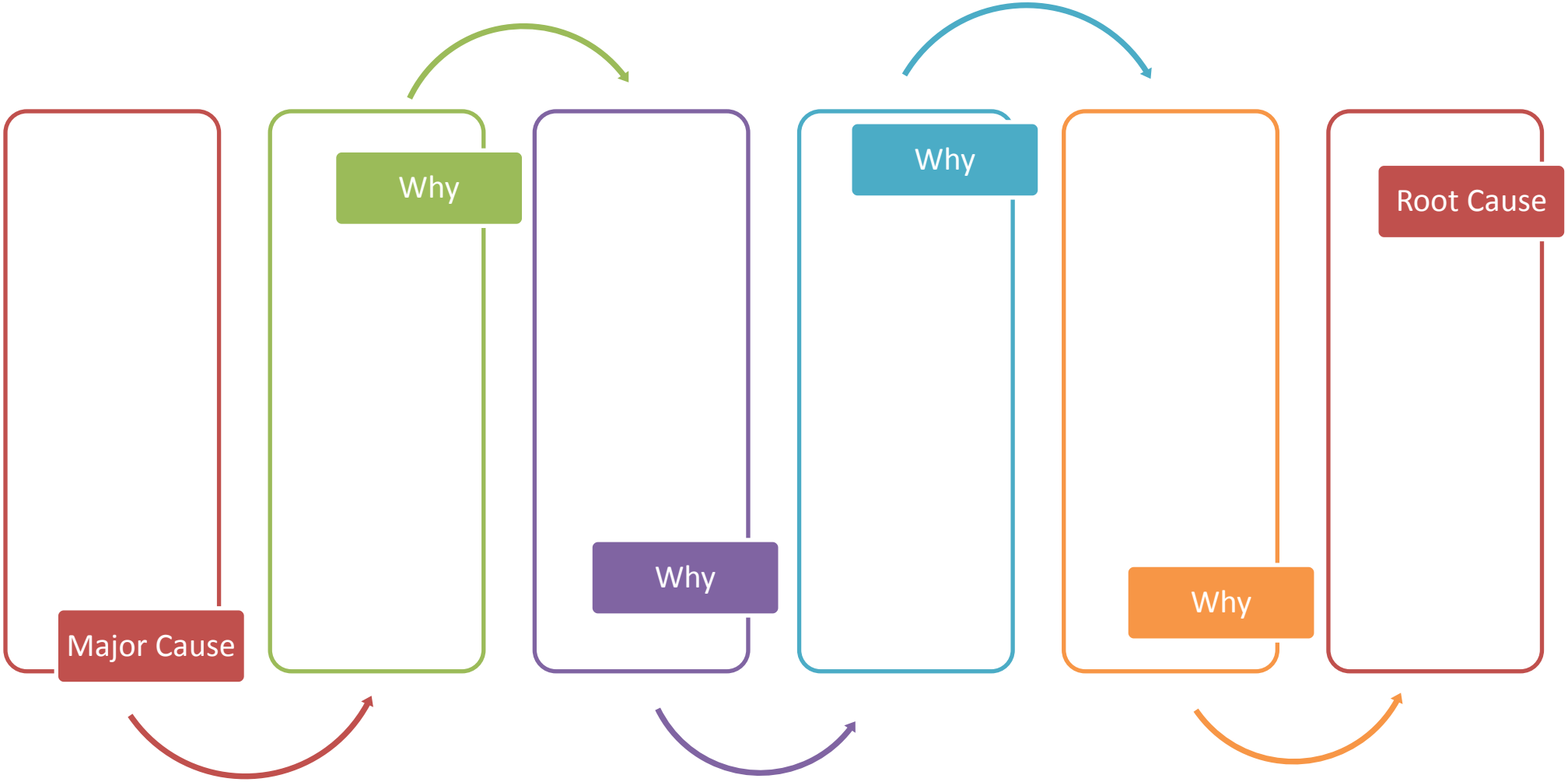
Major Cause
Why
Why
Why
Why
Root Cause